

INTRODUCTION:

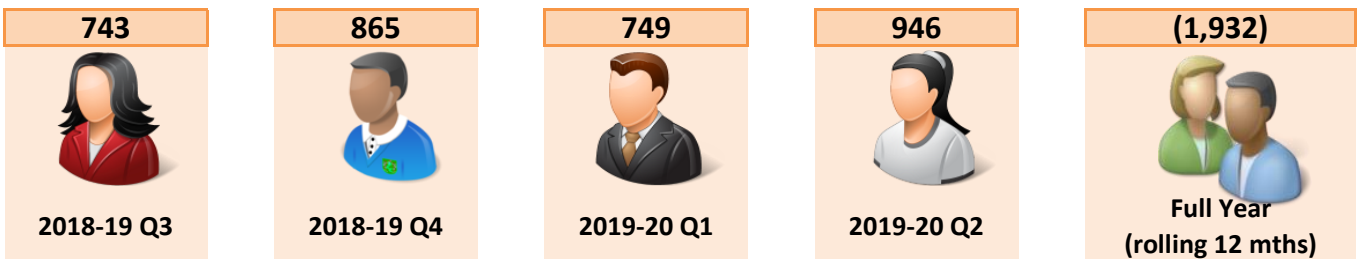
Issue: 1 Updated: 17/10/2019

This activity & data quality report is designed to accompany the quarterly IMS monitoring report. The information in this report is shown for each service and as a total for the local authority area. The sections of this report show both the consistency in the number of clients and volume of activity that is entered into IMS each quarter, and the number and data quality of assessments that are completed for the clients that are seen.

If you have any questions about your data, need help or more information please do contact us <https://ims.ljmu.ac.uk/contact>

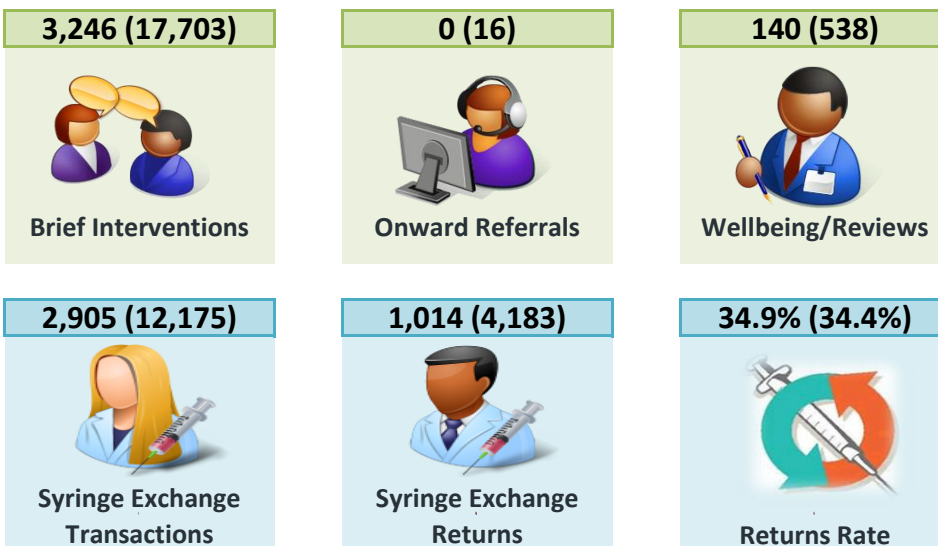
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TOTAL CLIENTS SEEN: ST. HELENS



* Summary figures where shown in brackets are for a full year / 12 month period

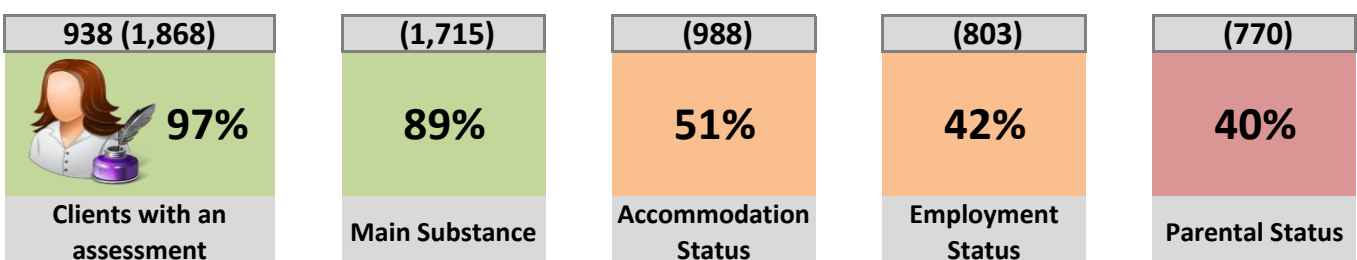
ACTIVITY RECORDED: ST. HELENS



In the most recent quarter 3,246 brief interventions were delivered to 946 clients in the St. Helens local authority area. This equates to an average of 3.43 interventions per person.

There were 1,014 equipment returns recorded during 2019-20 Q2 a ratio of 1 return to every 2.9 syringe exchange visits, (or 34.9% of visits).

ASSESSMENT DATA ITEMS: IMS DATA QUALITY REPORT



ACTIVITY SUMMARY: BY AGENCY

Total activity by type delivered by each agency quarterly and as a total for the full year (rolling 12 month period).

IMS	Brief Interventions					Onward Referrals					Wellbeing/Reviews				
	2018-19 Q3	2018-19 Q4	2019-20 Q1	2019-20 Q2	Year (12 mths)	2018-19 Q3	2018-19 Q4	2019-20 Q1	2019-20 Q2	Year (12 mths)	2018-19 Q3	2018-19 Q4	2019-20 Q1	2019-20 Q2	Year (12 mths)
SHL10083	***	9	***	5	20	0	0	0	0	0	0	0	0	0	0
SHL10098	91	95	85	393	664	0	0	0	0	0	0	0	0	0	0
SHL30083	98	76	58	43	275	0	0	0	0	0	0	0	0	0	0
SHL10391	0	0	0	***	***	0	0	0	0	0	0	0	***	***	***
SHL10092	5	***	0	***	9	0	0	0	0	0	0	0	0	0	0
SHL10061	2,425	2,123	2,549	2,396	9,493	0	0	0	0	0	56	84	73	62	275
SHL10063	233	334	329	404	1,300	0	16	0	0	16	61	69	55	74	259
SHL40146	***	6	8	0	16	0	0	0	0	0	0	0	0	0	0
SHL40119	8	19	18	0	45	0	0	0	0	0	0	0	0	0	0
SHL40122	120	83	43	0	246	0	0	0	0	0	0	0	0	0	0
SHL40148	***	0	25	0	27	0	0	0	0	0	0	0	0	0	0
SHL40150	9	434	74	0	517	0	0	0	0	0	0	0	0	0	0
SHL40149	***	0	0	0	***	0	0	0	0	0	0	0	0	0	0
SHL40147	0	***	0	0	***	0	0	0	0	0	0	0	0	0	0
SHL40143	2,453	1,284	1,349	0	5,086	0	0	0	0	0	0	0	0	0	0
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SHL	5,452	4,465	4,540	3,246	17,703	0	16	0	0	16	117	153	128	140	538



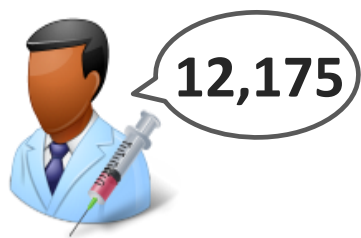
17,703

Number of brief interventions delivered to clients in the St. Helens Local Authority area this year
That equates to an average of 9.16 interventions per person

ACTIVITY SUMMARY: BY AGENCY

Total activity by type delivered by each agency quarterly and as a total for the current year to date.

IMS	Syringe Exchange Transactions					Syringe Exchange Returns					Returns Rate				
	2018-19 Q3	2018-19 Q4	2019-20 Q1	2019-20 Q2	Year (12 mths)	2018-19 Q3	2018-19 Q4	2019-20 Q1	2019-20 Q2	Year (12 mths)	2018-19 Q3	2018-19 Q4	2019-20 Q1	2019-20 Q2	Year (12 mths)
SHL10083	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL10098	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL30083	295	388	282	305	1,270	13	22	14	11	60	4%	6%	5%	4%	5%
SHL10391	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL10092	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL10061	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL10063	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL40146	24	22	20	66	132	19	15	7	19	60	79%	68%	35%	29%	45%
SHL40119	23	36	18	18	95	12	15	0	0	27	52%	42%	0%	0%	28%
SHL40122	145	119	42	125	431	0	***	0	0	***	0%	2%	0%	0%	0%
SHL40148	***	***	21	24	49	0	0	0	***	***	0%	0%	0%	4%	2%
SHL40150	9	437	137	119	702	***	34	***	5	43	22%	8%	1%	4%	6%
SHL40149	***	0	0	0	***	0	0	0	0	0	0%	-	-	-	0%
SHL40147	55	35	46	65	201	9	0	***	7	19	16%	0%	7%	11%	9%
SHL40143	2,624	2,219	2,268	2,183	9,294	1,192	942	866	971	3,971	45%	42%	38%	44%	43%
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SHL	3,178	3,258	2,834	2,905	12,175	1,247	1,030	892	1,014	4,183	39%	32%	31%	35%	34%



12,175 Number of syringe exchange transactions by clients in the St. Helens Local Authority area this year

There were 4,183 equipment returns were recorded
A ratio of 1 return to every 2.9 syringe exchange visits

CLIENT REVIEW DATA: BY AGENCY

CLIENTS WITH ASSESSMENT COMPLETED:

The number and percentage of individuals who have any of the assessment data items completed, shown for each of the last four quarters and for the full year (rolling 12 month period).

IMS	Agencies	2018-19 Q3		2018-19 Q4		2019-20 Q1		2019-20 Q2		Full Year (rolling 12 mths)	
		n	%	n	%	n	%	n	%	n	%
SHL10083	St Helens IRS - CGL: Non-Structured	***	100%	9	100%	***	100%	5	100%	20	100%
SHL10098	St Helens IRS - CGL: Recovery Support	51	100%	57	100%	9	17%	221	100%	306	88%
SHL30083	St Helens SES - CGL	168	97%	238	97%	183	97%	204	97%	525	95%
SHL10391	St Helens Building Bridges Project (CGL)	0	-	0	-	0	-	***	100%	***	100%
SHL10092	GP Alcohol Clinic Referrals (CGL)	***	100%	***	100%	0	-	***	100%	***	100%
SHL10061	Hope House	192	100%	183	100%	183	100%	191	99%	355	100%
SHL10063	Footsteps, St Helens	73	100%	78	100%	74	100%	81	99%	149	99%
SHL40146	Derbyshire Pharm, Higher Parr St	***	100%	***	100%	5	100%	15	100%	19	100%
SHL40119	Lloyds - Duke Street, St Helens	***	100%	7	100%	***	100%	7	100%	15	100%
SHL40122	Lloyds - Junction Lane, Sutton Oak	66	100%	40	100%	33	100%	58	100%	129	100%
SHL40148	Lloyds Patterdale Lodge, NewtonLeWillow	***	100%	***	100%	14	100%	7	100%	20	100%
SHL40150	Lowe House Health Centre, St Helens	6	100%	101	100%	18	100%	15	100%	101	100%
SHL40149	Peak Pharmacy, Parr, St Helens	***	100%	0	-	0	-	0	-	***	100%
SHL40147	Rowlands - Leslie Rd, St Helens	13	100%	10	100%	8	100%	10	100%	20	100%
SHL40143	St Helens Millennium Centre	290	100%	292	100%	290	100%	291	100%	581	100%
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SHL	St. Helens Local Authority	738	99%	857	99%	701	94%	938	99%	1,868	97%

CLIENT REVIEW DATA: BY AGENCY

CLIENTS WITH ASSESSMENT COMPLETED: (FULL YEAR)

The number and percentage of individuals who have the stated assessment data item completed, shown for the full year (rolling 12 month period).

IMS	Agencies	Main Substance		Accommodation Status		Employment Status		Parental Status		Disability		Postcode	
		n	%	n	%	n	%	n	%	n	%	n	%
SHL10083	St Helens IRS - CGL: Non-Structured	20	100%	9	45%	-	-	11	55%	8	40%	20	100%
SHL10098	St Helens IRS - CGL: Recovery Support	306	88%	267	77%	259	74%	296	85%	285	82%	292	84%
SHL30083	St Helens SES - CGL	524	95%	189	34%	107	19%	60	11%	28	5%	444	80%
SHL10391	St Helens Building Bridges Project (CGL)	***	100%	***	100%	***	100%	***	100%	***	100%	***	100%
SHL10092	GP Alcohol Clinic Referrals (CGL)	***	100%	***	75%	-	-	***	25%	-	-	***	100%
SHL10061	Hope House	355	100%	355	100%	348	98%	321	90%	329	92%	338	95%
SHL10063	Footsteps, St Helens	149	99%	137	91%	136	91%	116	77%	***	1%	137	91%
SHL40146	Derbyshire Pharm, Higher Parr St	18	95%	-	-	-	-	-	-	-	-	17	89%
SHL40119	Lloyds - Duke Street, St Helens	15	100%	6	40%	-	-	-	-	-	-	8	53%
SHL40122	Lloyds - Junction Lane, Sutton Oak	91	71%	***	1%	-	-	-	-	-	-	129	100%
SHL40148	Lloyds Patterdale Lodge, NewtonLeWillow	20	100%	***	15%	-	-	-	-	-	-	20	100%
SHL40150	Lowe House Health Centre, St Helens	101	100%	73	72%	-	-	-	-	-	-	54	53%
SHL40149	Peak Pharmacy, Parr, St Helens	***	100%	-	-	-	-	-	-	-	-	***	100%
SHL40147	Rowlands - Leslie Rd, St Helens	11	55%	-	-	-	-	-	-	-	-	18	90%
SHL40143	St Helens Millennium Centre	340	59%	26	4%	-	-	-	-	-	-	507	87%
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SHL	St. Helens Local Authority	1,715	89%	988	51%	803	42%	770	40%	620	32%	1,704	88%

CLIENT REVIEW DATA: BY AGENCY

CLIENTS WITH ASSESSMENT COMPLETED: (LAST QUARTER)

The number and percentage of individuals seen in the last quarter (2019-20 Q2) who have the stated assessment data item completed.

IMS	Agencies	Main Substance		Accommodation Status		Employment Status		Parental Status		Disability		Postcode	
		n	%	n	%	n	%	n	%	n	%	n	%
SHL10083	St Helens IRS - CGL: Non-Structured	5	100%	***	40%	-	-	5	100%	***	60%	5	100%
SHL10098	St Helens IRS - CGL: Recovery Support	221	100%	216	98%	216	98%	213	96%	207	94%	209	95%
SHL30083	St Helens SES - CGL	204	97%	70	33%	41	19%	25	12%	***	2%	188	89%
SHL10391	St Helens Building Bridges Project (CGL)	***	100%	***	100%	***	100%	***	100%	***	100%	***	100%
SHL10092	GP Alcohol Clinic Referrals (CGL)	***	100%	***	100%	-	-	-	-	-	-	***	100%
SHL10061	Hope House	191	99%	191	99%	189	98%	180	94%	183	95%	183	95%
SHL10063	Footsteps, St Helens	81	99%	81	99%	81	99%	73	89%	***	2%	81	99%
SHL40146	Derbyshire Pharm, Higher Parr St	14	93%	-	-	-	-	-	-	-	-	14	93%
SHL40119	Lloyds - Duke Street, St Helens	7	100%	-	-	-	-	-	-	-	-	6	86%
SHL40122	Lloyds - Junction Lane, Sutton Oak	45	78%	-	-	-	-	-	-	-	-	58	100%
SHL40148	Lloyds Patterdale Lodge, NewtonLeWillow	7	100%	-	-	-	-	-	-	-	-	7	100%
SHL40150	Lowe House Health Centre, St Helens	15	100%	***	7%	-	-	-	-	-	-	9	60%
SHL40149	Peak Pharmacy, Parr, St Helens	-	-	-	-	-	-	-	-	-	-	-	-
SHL40147	Rowlands - Leslie Rd, St Helens	6	60%	-	-	-	-	-	-	-	-	9	90%
SHL40143	St Helens Millennium Centre	135	46%	***	0%	-	-	-	-	-	-	253	87%
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SHL	St. Helens Local Authority	824	87%	534	56%	504	53%	478	51%	385	41%	895	95%

Clients seen: a count of unique clients who have any one of the following activities recorded within the stated period – brief intervention, onward referral, wellbeing review, syringe exchange transaction, syringe return transaction.

Activity summary: a count of each activity recorded quarterly and for the last year (12 months).

Clients with assessment: the number and percentage of clients seen within the stated period who have ever had an assessment completed.

Assessment data items: the number and percentage of clients seen within the stated period who have ever had the specified data item recorded, this excludes any 'Not Known' responses.

Client and Activity Counts: Red less than ½ quarterly average, Green greater than 1½ times the quarterly average for the agency.

Returns rate: Red below 20% Green over 70%

Data items: Red below 40% Amber between 40 – 70% Green over 70%

The figures shown for Year /12 months are for the last 4 quarters, rather than the current year to date, this is to allow comparison of yearly figures between different reporting periods.

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