

INTRODUCTION:

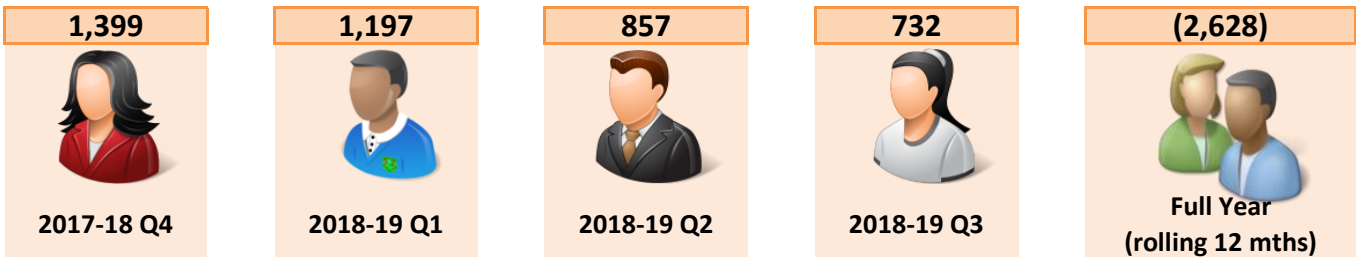
Issue: 1 Updated: 21/01/2019

This activity & data quality report is designed to accompany the quarterly IMS monitoring report. The information in this report is shown for each service and as a total for the local authority area. The sections of this report show both the consistency in the number of clients and volume of activity that is entered into IMS each quarter, and the number and data quality of assessments that are completed for the clients that are seen.

If you have any questions about your data, need help or more information please do contact us <https://ims.ljmu.ac.uk/contact>

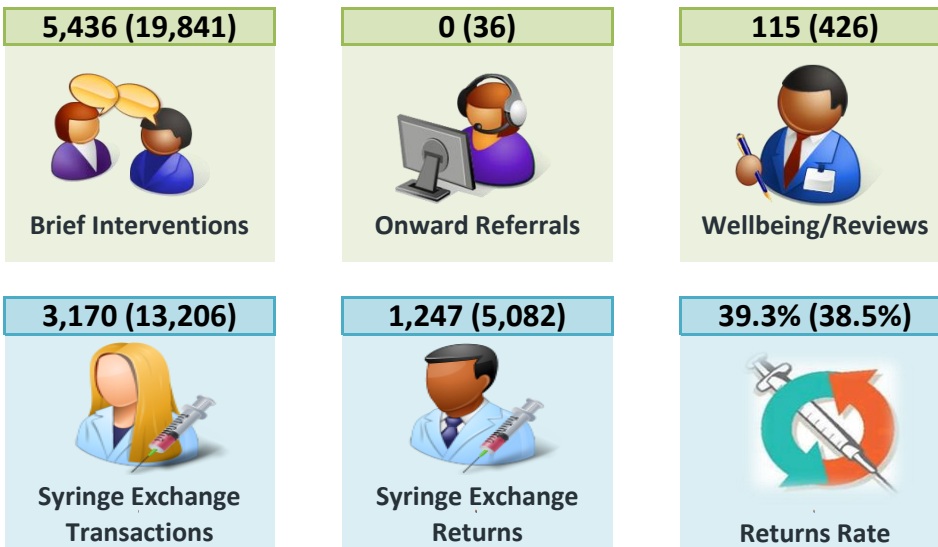
Contents			
Count of individuals	p.2	Clients with assessment	p.5
Count of activity recorded	p.3	Assessment data items	p.6
		Data notes & methodology	p.8

TOTAL CLIENTS SEEN: ST. HELENS



* Summary figures where shown in brackets are for a full year / 12 month period

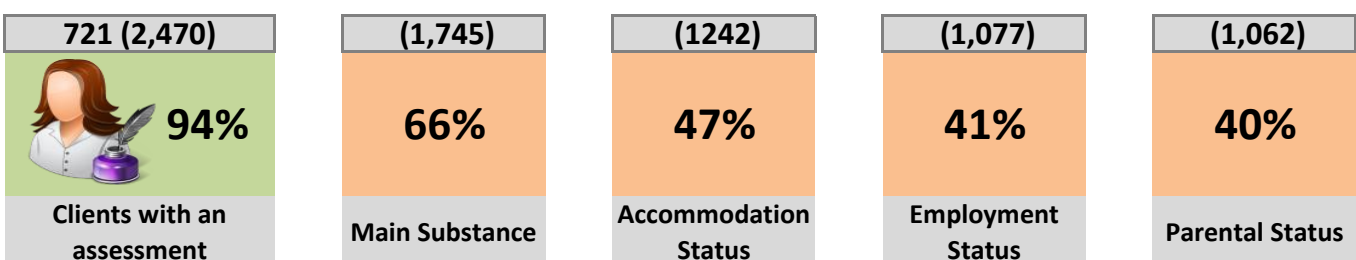
ACTIVITY RECORDED: ST. HELENS



In the most recent quarter 5,436 brief interventions were delivered to 732 clients in the St. Helens local authority area. This equates to an average of 7.43 interventions per person.

There were 1,247 equipment returns recorded during 2018-19 Q3 a ratio of 1 return to every 2.5 syringe exchange visits, (or 39.3% of visits).

ASSESSMENT DATA ITEMS: IMS DATA QUALITY REPORT

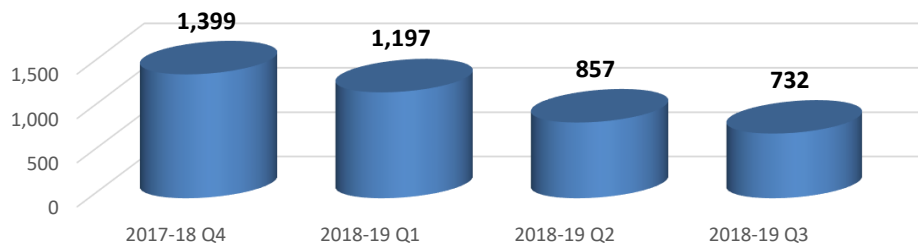


CLIENTS SUMMARY: BY AGENCY

NUMBER OF INDIVIDUALS RECORDED QUARTERLY:

The number of individuals reported by each agency quarterly, and the total number of individuals seen over the last four quarters (rolling 12 months). The local authority figures are the total unique individuals.

IMS	Agencies	2017-18 Q4	2018-19 Q1	2018-19 Q2	2018-19 Q3	Full Year (rolling 12 mths)
SHL10083	St Helens IRS - CGL: Non-Structured	29	55	19	***	107
SHL10098	St Helens IRS - CGL: Recovery Support	351	386	111	48	682
SHL30083	St Helens SES - CGL	315	317	240	175	657
SHL10092	GP Alcohol Clinic Referrals (CGL)	***	***	0	0	***
SHL10061	Hope House	174	179	181	192	335
SHL10062	Hope Centre (Breathe)	0	5	0	0	5
SHL10063	Footsteps, St Helens	64	63	69	73	132
SHL40146	Derbyshire Pharm, Higher Parr St	0	0	***	***	***
SHL40119	Lloyds - Duke Street, St Helens	37	0	0	***	40
SHL40122	Lloyds - Junction Lane, Sutton Oak	82	73	75	65	191
SHL40148	Lloyds Patterdale Lodge, NewtonLeWillow	0	0	0	***	***
SHL40150	Lowe House Health Centre, St Helens	0	0	0	6	6
SHL40149	Peak Pharmacy, Parr, St Helens	0	0	0	***	***
SHL40147	Rowlands - Leslie Rd, St Helens	0	0	13	13	18
SHL40063	Rowlands - Newton-Le-Willows	0	0	0	0	0
SHL40141	Rowlands - Thatto Heath	0	0	0	0	0
SHL40143	St Helens Millennium Centre	650	336	311	284	1,030
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
		-	-	-	-	-
SHL	St. Helens Local Authority	1,399	1,197	857	732	2,628



Number of individuals recorded by services in the St. Helens Local Authority area during the last four quarterly periods.

ACTIVITY SUMMARY: BY AGENCY

Total activity by type delivered by each agency quarterly and as a total for the full year (rolling 12 month period).

IMS	Brief Interventions					Onward Referrals					Wellbeing/Reviews				
	2017-18 Q4	2018-19 Q1	2018-19 Q2	2018-19 Q3	Year (12 mths)	2017-18 Q4	2018-19 Q1	2018-19 Q2	2018-19 Q3	Year (12 mths)	2017-18 Q4	2018-19 Q1	2018-19 Q2	2018-19 Q3	Year (12 mths)
SHL10083	29	58	19	***	110	0	0	0	0	0	0	0	0	0	0
SHL10098	777	791	224	81	1,873	0	0	0	0	0	0	0	0	0	0
SHL30083	106	270	223	98	697	0	0	0	0	0	0	0	0	0	0
SHL10092	0	***	0	0	***	***	***	0	0	***	0	0	0	0	0
SHL10061	2,185	2,072	2,324	2,425	9,006	0	0	0	0	0	64	47	73	56	240
SHL10062	0	5	0	0	5	0	0	0	0	0	0	0	0	0	0
SHL10063	161	226	194	232	813	14	16	***	0	34	39	44	44	59	186
SHL40146	0	0	8	***	10	0	0	0	0	0	0	0	0	0	0
SHL40119	0	0	0	8	8	0	0	0	0	0	0	0	0	0	0
SHL40122	0	0	101	120	221	0	0	0	0	0	0	0	0	0	0
SHL40148	0	0	0	***	***	0	0	0	0	0	0	0	0	0	0
SHL40150	0	0	0	9	9	0	0	0	0	0	0	0	0	0	0
SHL40149	0	0	0	***	***	0	0	0	0	0	0	0	0	0	0
SHL40147	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SHL40063	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SHL40141	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SHL40143	0	0	4,628	2,453	7,081	0	0	0	0	0	0	0	0	0	0
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
SHL	3,258	3,426	7,721	5,436	19,841	15	17	***	0	36	103	91	117	115	426



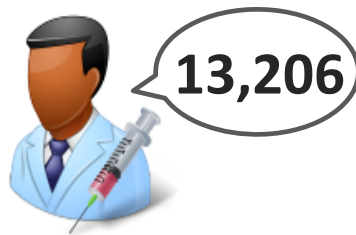
19,841

Number of brief interventions delivered to clients in the St. Helens Local Authority area this year
That equates to an average of 7.55 interventions per person

ACTIVITY SUMMARY: BY AGENCY

Total activity by type delivered by each agency quarterly and as a total for the current year to date.

IMS	Syringe Exchange Transactions					Syringe Exchange Returns					Returns Rate				
	2017-18 Q4	2018-19 Q1	2018-19 Q2	2018-19 Q3	Year (12 mths)	2017-18 Q4	2018-19 Q1	2018-19 Q2	2018-19 Q3	Year (12 mths)	2017-18 Q4	2018-19 Q1	2018-19 Q2	2018-19 Q3	Year (12 mths)
SHL10083	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL10098	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL30083	679	716	442	295	2,132	46	24	12	13	95	7%	3%	3%	4%	4%
SHL10092	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL10061	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL10062	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL10063	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL40146	0	0	5	24	29	0	0	***	19	21	-	-	40%	79%	72%
SHL40119	112	0	0	23	135	31	0	0	12	43	28%	-	-	52%	32%
SHL40122	232	241	236	144	853	9	10	10	0	29	4%	4%	4%	0%	3%
SHL40148	0	0	0	***	***	0	0	0	0	0	-	-	-	0%	0%
SHL40150	0	0	0	9	9	0	0	0	***	***	-	-	-	22%	22%
SHL40149	0	0	0	***	***	0	0	0	0	0	-	-	-	0%	0%
SHL40147	0	0	63	55	118	0	0	5	9	14	-	-	8%	16%	12%
SHL40063	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL40141	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL40143	3,230	947	3,133	2,618	9,928	1,763	560	1,363	1,192	4,878	55%	59%	44%	46%	49%
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
SHL	4,253	1,904	3,879	3,170	13,206	1,849	594	1,392	1,247	5,082	43%	31%	36%	39%	38%



13,206

Number of syringe exchange transactions by clients in the St. Helens Local Authority area this year

**There were 5,082 equipment returns recorded
A ratio of 1 return to every 2.6 syringe exchange visits**

CLIENT REVIEW DATA: BY AGENCY

CLIENTS WITH ASSESSMENT COMPLETED:

The number and percentage of individuals who have any of the assessment data items completed, shown for each of the last four quarters and for the full year (rolling 12 month period).

IMS	Agencies	2017-18 Q4		2018-19 Q1		2018-19 Q2		2018-19 Q3		Full Year (rolling 12 mths)	
		n	%	n	%	n	%	n	%	n	%
SHL10083	St Helens IRS - CGL: Non-Structured	29	100%	55	100%	19	100%	***	100%	107	100%
SHL10098	St Helens IRS - CGL: Recovery Support	351	100%	386	100%	111	100%	48	100%	682	100%
SHL30083	St Helens SES - CGL	292	93%	292	92%	234	98%	167	95%	597	91%
SHL10092	GP Alcohol Clinic Referrals (CGL)	0	-	***	100%	0	-	0	-	***	75%
SHL10061	Hope House	173	99%	178	99%	181	100%	192	100%	334	100%
SHL10062	Hope Centre (Breathe)	0	-	5	100%	0	-	0	-	5	100%
SHL10063	Footsteps, St Helens	56	88%	53	84%	64	93%	72	99%	117	89%
SHL40146	Derbyshire Pharm, Higher Parr St	0	-	0	-	***	100%	***	100%	***	100%
SHL40119	Lloyds - Duke Street, St Helens	35	95%	0	-	0	-	***	100%	38	95%
SHL40122	Lloyds - Junction Lane, Sutton Oak	72	88%	60	82%	73	97%	65	100%	167	87%
SHL40148	Lloyds Patterdale Lodge, NewtonLeWillow	0	-	0	-	0	-	***	100%	***	100%
SHL40150	Lowe House Health Centre, St Helens	0	-	0	-	0	-	6	100%	6	100%
SHL40149	Peak Pharmacy, Parr, St Helens	0	-	0	-	0	-	***	100%	***	100%
SHL40147	Rowlands - Leslie Rd, St Helens	0	-	0	-	13	100%	9	69%	14	78%
SHL40063	Rowlands - Newton-Le-Willows	0	-	0	-	0	-	0	-	0	-
SHL40141	Rowlands - Thatto Heath	0	-	0	-	0	-	0	-	0	-
SHL40143	St Helens Millennium Centre	607	93%	313	93%	311	100%	284	100%	966	94%
		-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-
SHL	St. Helens Local Authority	1,317	94%	1,127	94%	845	99%	721	98%	2,470	94%

CLIENT REVIEW DATA: BY AGENCY

CLIENTS WITH ASSESSMENT COMPLETED: (FULL YEAR)

The number and percentage of individuals who have the stated assessment data item completed, shown for the full year (rolling 12 month period).

IMS	Agencies	Main Substance		Accommodation Status		Employment Status		Parental Status		Disability		Postcode	
		n	%	n	%	n	%	n	%	n	%	n	%
SHL10083	St Helens IRS - CGL: Non-Structured	104	97%	103	96%	53	50%	97	91%	55	51%	97	91%
SHL10098	St Helens IRS - CGL: Recovery Support	681	100%	658	96%	614	90%	664	97%	476	70%	643	94%
SHL30083	St Helens SES - CGL	596	91%	229	35%	130	20%	80	12%	79	12%	393	60%
SHL10092	GP Alcohol Clinic Referrals (CGL)	***	75%	***	75%	***	75%	***	50%	***	75%	***	75%
SHL10061	Hope House	334	100%	334	100%	327	98%	253	76%	284	85%	289	86%
SHL10062	Hope Centre (Breathe)	5	100%	***	80%	5	100%	***	40%	***	80%	5	100%
SHL10063	Footsteps, St Helens	117	89%	60	45%	59	45%	44	33%	-	-	60	45%
SHL40146	Derbyshire Pharm, Higher Parr St	-	-	-	-	-	-	-	-	-	-	***	100%
SHL40119	Lloyds - Duke Street, St Helens	***	10%	***	3%	-	-	-	-	-	-	36	90%
SHL40122	Lloyds - Junction Lane, Sutton Oak	35	18%	-	-	-	-	-	-	-	-	167	87%
SHL40148	Lloyds Patterdale Lodge, NewtonLeWillow	***	100%	-	-	-	-	-	-	-	-	***	100%
SHL40150	Lowe House Health Centre, St Helens	6	100%	-	-	-	-	-	-	-	-	***	33%
SHL40149	Peak Pharmacy, Parr, St Helens	***	100%	-	-	-	-	-	-	-	-	***	100%
SHL40147	Rowlands - Leslie Rd, St Helens	***	6%	-	-	-	-	-	-	-	-	14	78%
SHL40063	Rowlands - Newton-Le-Willows	-	-	-	-	-	-	-	-	-	-	-	-
SHL40141	Rowlands - Thatto Heath	-	-	-	-	-	-	-	-	-	-	-	-
SHL40143	St Helens Millennium Centre	124	12%	-	-	-	-	-	-	-	-	903	88%
-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-
SHL	St. Helens Local Authority	1,745	66%	1,242	47%	1,077	41%	1,062	40%	833	32%	2,178	83%

CLIENT REVIEW DATA: BY AGENCY

CLIENTS WITH ASSESSMENT COMPLETED: (LAST QUARTER)

The number and percentage of individuals seen in the last quarter (2018-19 Q3) who have the stated assessment data item completed.

IMS	Agencies	Main Substance		Accommodation Status		Employment Status		Parental Status		Disability		Postcode	
		n	%	n	%	n	%	n	%	n	%	n	%
SHL10083	St Helens IRS - CGL: Non-Structured	***	100%	***	50%	-	-	***	50%	***	75%	***	100%
SHL10098	St Helens IRS - CGL: Recovery Support	48	100%	38	79%	-	-	45	94%	47	98%	47	98%
SHL30083	St Helens SES - CGL	167	95%	76	43%	37	21%	21	12%	27	15%	115	66%
SHL10092	GP Alcohol Clinic Referrals (CGL)	-	-	-	-	-	-	-	-	-	-	-	-
SHL10061	Hope House	192	100%	192	100%	187	97%	151	79%	167	87%	175	91%
SHL10062	Hope Centre (Breathe)	-	-	-	-	-	-	-	-	-	-	-	-
SHL10063	Footsteps, St Helens	72	99%	58	79%	57	78%	42	58%	-	-	58	79%
SHL40146	Derbyshire Pharm, Higher Parr St	-	-	-	-	-	-	-	-	-	-	***	100%
SHL40119	Lloyds - Duke Street, St Helens	***	100%	***	25%	-	-	-	-	-	-	***	50%
SHL40122	Lloyds - Junction Lane, Sutton Oak	35	54%	-	-	-	-	-	-	-	-	65	100%
SHL40148	Lloyds Patterdale Lodge, NewtonLeWillow	***	100%	-	-	-	-	-	-	-	-	***	100%
SHL40150	Lowe House Health Centre, St Helens	6	100%	-	-	-	-	-	-	-	-	***	33%
SHL40149	Peak Pharmacy, Parr, St Helens	***	100%	-	-	-	-	-	-	-	-	***	100%
SHL40147	Rowlands - Leslie Rd, St Helens	***	8%	-	-	-	-	-	-	-	-	9	69%
SHL40063	Rowlands - Newton-Le-Willows	-	-	-	-	-	-	-	-	-	-	-	-
SHL40141	Rowlands - Thatto Heath	-	-	-	-	-	-	-	-	-	-	-	-
SHL40143	St Helens Millennium Centre	86	30%	-	-	-	-	-	-	-	-	248	87%
		-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-
SHL	St. Helens Local Authority	571	78%	353	48%	274	37%	257	35%	235	32%	633	86%

Clients seen: a count of unique clients who have any one of the following activities recorded within the stated period – brief intervention, onward referral, wellbeing review, syringe exchange transaction, syringe return transaction.

Activity summary: a count of each activity recorded quarterly and for the last year (12 months).

Clients with assessment: the number and percentage of clients seen within the stated period who have ever had an assessment completed.

Assessment data items: the number and percentage of clients seen within the stated period who have ever had the specified data item recorded, this excludes any 'Not Known' responses.

Client and Activity Counts: Red less than ½ quarterly average, Green greater than 1½ times the quarterly average for the agency.

Returns rate: Red below 20% Green over 70%

Data items: Red below 40% Amber between 40 – 70% Green over 70%

The figures shown for Year /12 months are for the last 4 quarters, rather than the current year to date, this is to allow comparison of yearly figures between different reporting periods.

Report prepared by the PHI Monitoring Team,
Public Health Institute, Liverpool John Moores University,
3rd Floor Exchange Station, Tithebarn Street, Liverpool,
L2 2QP. Tel: (0151) 231 4314.
<http://ims.ljmu.ac.uk/info>
www.twitter.com/phi_ims

