# **IMS Activity & Data Quality Report Quarter 2: 2018-19**



### INTRODUCTION:

This activity & data quality report is designed to accompany the quarterly IMS monitoring report. The information in this report is shown for each service and as a total for the local authority area. The sections of this report show both the consistency in the number of clients and volume of activity that is entered into IMS each quarter, and the number and data quality of assessments that are completed for the clients that are seen.

If you have any questions about your data, need help or more information please do contact us <a href="https://ims.ljmu.ac.uk/contact">https://ims.ljmu.ac.uk/contact</a>

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### TOTAL CLIENTS SEEN:

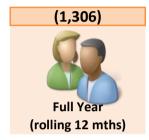
#### **KNOWSLEY**









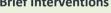


Summary figures where shown in brackets are for a full year / 12 month period

### **ACTIVITY RECORDED:**

## KNOWSLEY





358 (1,586)

**Syringe Exchange** 

**Transactions** 

0(7)**Onward Referrals** 







In the most recent quarter 273 brief interventions were delivered to 373 clients in the Knowsley local authority area. This equates to an average of 0.73 interventions per person.

There were 61 equipment returns recorded during 2018-19 Q2 a ratio of 1 return to every 5.9 syringe exchange visits, (or 17.0% of visits).

### ASSESSMENT DATA ITEMS:

# **IMS DATA QUALITY REPORT**



(1,100)
89%
Main Substance

(1 160)

(863)
66%
Accommodation Status

(782)	
60%	
Employmer Status	nt

(856)
66%
Parental Status

## NUMBER OF INDIVIDUALS RECORDED QUARTERLY:

The number of individuals reported by each agency quarterly, and the total number of individuals seen over the last four quarters (rolling 12 months). The local authority figures are the total unique individuals.

IMS	Agencies	2017-18 Q3	2017-18 Q4	2018-19 Q1	2018-19 Q2	Full Year (rolling 12 mths)
KNW10041	Knowsley Integrated Rec Service	202	224	255	203	751
KNW30051	Kirkby SES, Knowsley - CGL	40	35	34	26	99
KNW30052	Huyton SES, Knowsley - CGL	43	87	100	64	221
KNW53302	Boots Cables Retail Park	14	7	11	9	24
KNW53303	Boots - The Halewood centre	0	11	***	5	11
KNW53308	J. H. Davey's Chemist	0	***	0	0	***
KNW53315	Newtown Pharmacy, Kirkby	58	36	27	13	97
KNW53323	Rowlands (Prev GF O'Brien) Kirkby	36	44	31	24	93
KNW53327	A.E. Sedem (Woolfall Pharmacy)	***	***	***	***	***
KNW53328	Sedem Pharmacy, Huyton	***	***	***	***	***
KNW53329	Stockbridge Pharmacy	***	***	0	***	***
KNW53334	Tops Pharmacy, Kirkby	7	19	21	15	39
KNW54001	Kingsway Pharmacy - Huyton	6	12	24	21	47
KNW54002	J. H. Davey's Chemist (Dinas Lane)	0	***	***	0	***
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KNW	Knowsley Local Authority	393	445	498	373	1,306



Number of individuals recorded by services in the Knowsley Local Authority area during the last four quarterly periods.

Total activity by type delivered by each agency quarterly and as a total for the full year (rolling 12 month period).

		Br	ief Inte	rventio	ns		O	nward	Referral	S	Wellbeing/Reviews						
IMS	2017- 18 Q3	2017- 18 Q4		2018- 19 Q2	Year (12 mths)	2017- 18 Q3	2017- 18 Q4	2018- 19 Q1		Year (12 mths)	2017- 18 Q3		2018- 19 Q1		Year (12 mths)		
KNW10041	276	383	385	263	1,307	0	0	0	0	0	0	0	26	0	26		
KNW30051	38	28	***	0	68	0	***	0	0	***	0	0	0	0	0		
KNW30052	24	34	62	10	130	***	0	0	0	***	0	0	0	0	0		
KNW53302	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
KNW53303	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
KNW53308	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
KNW53315	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
KNW53323	0	***	0	0	***	0	***	0	0	***	0	0	0	0	0		
KNW53327	***	0	0	0	***	0	0	0	0	0	0	0	0	0	0		
KNW53328	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
KNW53329	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
KNW53334	0	0	***	0	***	0	0	0	0	0	0	0	0	0	0		
KNW54001	***	0	0	0	***	***	***	0	0	***	0	0	0	0	0		
KNW54002	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
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KNW	343	446	450	273	1,512	***	***	0	0	7	0	0	26	0	26		



Number of brief interventions delivered to clients in the Knowsley Local Authority area this year

That equates to an average of 1.16 interventions per person

Total activity by type delivered by each agency quarterly and as a total for the current year to date.

	S	yringe	Exchan	ge Tran:	sactions		Syring	ge Exch	ange Re	eturns	Returns Rate						
	2017-	2017-	2018-	2018-	Year	2017-	2017-	2018-	2018-	Year	2017-	2017-	2018-	2018-	Year		
IMS	18 Q3	18 Q4	19 Q1	19 Q2	(12 mths)	18 Q3	18 Q4	19 Q1	19 Q2	(12 mths)	18 Q3	18 Q4	19 Q1	19 Q2	(12 mths)		
KNW10041	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-		
KNW30051	94	72	51	51	268	19	5	7	5	36	20%	7%	14%	10%	13%		
KNW30052	50	105	122	80	357	11	11	11	***	36	22%	10%	9%	4%	10%		
KNW53302	20	15	27	14	76	5	5	5	5	20	25%	33%	19%	36%	26%		
KNW53303	0	27	7	10	44	0	8	***	0	12	-	30%	57%	0%	27%		
KNW53308	0	***	0	0	***	0	***	0	0	***	-	100%	-	-	100%		
KNW53315	99	73	38	16	226	22	***	8	0	32	22%	3%	21%	0%	14%		
KNW53323	68	54	44	29	195	34	31	11	6	82	50%	57%	25%	21%	42%		
KNW53327	***	***	5	***	11	***	0	***	***	7	67%	0%	60%	100%	64%		
KNW53328	10	7	7	15	39	10	7	7	15	39	100%	100%	100%	100%	100%		
KNW53329	***	6	0	6	14	***	***	0	***	8	100%	50%	-	50%	57%		
KNW53334	34	52	47	44	177	***	***	***	7	16	9%	4%	9%	16%	9%		
KNW54001	10	24	50	91	175	7	19	32	15	73	70%	79%	64%	16%	42%		
KNW54002	0	***	***	0	***	0	0	***	0	***	-	0%	100%	-	33%		
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KNW	390	439	399	358	1,586	115	94	93	61	363	29%	21%	23%	17%	23%		



Number of syringe exchange transactions by clients in the Knowsley Local Authority area this year

There were 363 equipment returns were recorded A ratio of 1 return to every 4.4 syringe exchange visits

# CLIENT REVIEW DATA: BY AGENCY

## CLIENTS WITH ASSESSMENT COMPLETED:

The number and percentage of individuals who have any of the assessment data items completed, shown for each of the last four quarters and for the full year (rolling 12 month period).

		2017-	18 Q3	Q3 2017-18 Q4		2018-	-19 Q1	2018-	-19 Q2		Year 12 mths)	
IMS	Agencies	n	%	n	%	n	%	n	%	n	%	
KNW10041	Knowsley Integrated Rec Service	202	100%	224	100%	255	100%	203	100%	751	100%	
KNW30051	Kirkby SES, Knowsley - CGL	40	100%	34	97%	33	97%	23	88%	94	95%	
KNW30052	Huyton SES, Knowsley - CGL	43	100%	87	100%	100	100%	63	98%	220	100%	
KNW53302	Boots Cables Retail Park	13	93%	7	100%	11	100%	9	100%	23	96%	
KNW53303	Boots - The Halewood centre	0	-	11	100%	***	100%	5	100%	11	100%	
KNW53308	J. H. Davey's Chemist	0	-	0	-	0	-	0	-	0	-	
KNW53315	Newtown Pharmacy, Kirkby	51	88%	36	100%	27	100%	13	100%	90	93%	
KNW53323	Rowlands (Prev GF O'Brien) Kirkby	36	100%	44	100%	31	100%	24	100%	93	100%	
KNW53327	A.E. Sedem (Woolfall Pharmacy)	***	100%	***	100%	***	100%	***	100%	***	100%	
KNW53328	Sedem Pharmacy, Huyton	0	-	0	-	0	-	0	-	0	-	
KNW53329	Stockbridge Pharmacy	***	100%	***	100%	0	-	***	100%	***	100%	
KNW53334	Tops Pharmacy, Kirkby	7	100%	19	100%	21	100%	15	100%	39	100%	
KNW54001	Kingsway Pharmacy - Huyton	6	100%	12	100%	24	100%	21	100%	47	100%	
KNW54002	J. H. Davey's Chemist (Dinas Lane)	0	-	***	100%	***	100%	0	-	***	100%	
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KNW	Knowsley Local Authority	387	98%	444	100%	496	100%	368	99%	1,295	99%	

# CLIENT REVIEW DATA: BY AGENCY

# CLIENTS WITH ASSESSMENT COMPLETED: (FULL YEAR)

The number and percentage of individuals who have the stated assessment data item completed, shown for the full year (rolling 12 month period).

		Main Substance			modati tatus		yment tus		ental itus	Disa	bility	Posto	code
IMS	Agencies	n	%	n	%	n	%	n	%	n	%	n	%
KNW10041	Knowsley Integrated Rec Service	735	98%	653	87%	592	79%	687	91%	217	29%	725	97%
KNW30051	Kirkby SES, Knowsley - CGL	94	95%	74	75%	61	62%	66	67%	51	52%	55	56%
KNW30052	Huyton SES, Knowsley - CGL	220	100%	154	70%	150	68%	124	56%	124	56%	197	89%
KNW53302	Boots Cables Retail Park	16	67%	***	13%	-	-	-	-	-	-	20	83%
KNW53303	Boots - The Halewood centre	7	64%	-	-	-	-	-	-	-	-	11	100%
KNW53308	J. H. Davey's Chemist	-	-	-	-	-	-	-	-	-	-	-	-
KNW53315	Newtown Pharmacy, Kirkby	***	1%	***	1%	-	-	-	-	-	-	89	92%
KNW53323	Rowlands (Prev GF O'Brien) Kirkby	73	78%	-	-	-	-	-	-	-	-	93	100%
KNW53327	A.E. Sedem (Woolfall Pharmacy)	***	50%	-	-	-	-	-	-	-	-	***	100%
KNW53328	Sedem Pharmacy, Huyton	-	-	-	-	-	-	-	-	-	-	-	-
KNW53329	Stockbridge Pharmacy	***	100%	-	-	-	-	-	-	-	-	***	100%
KNW53334	Tops Pharmacy, Kirkby	16	41%	***	5%	-	-	-	-	-	-	37	95%
KNW54001	Kingsway Pharmacy - Huyton	37	79%	***	2%	-	-	-	-	-	-	46	98%
KNW54002	J. H. Davey's Chemist (Dinas Lane)	***	100%	-	-	-	-	-	-	-	-	***	100%
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KNW	Knowsley Local Authority	1,160	89%	863	66%	782	60%	856	66%	389	30%	1,216	93%

# CLIENT REVIEW DATA: BY AGENCY

# CLIENTS WITH ASSESSMENT COMPLETED: (LAST QUARTER)

The number and percentage of individuals seen in the last quarter (2018-19 Q2) who have the stated assessment data item completed.

			Main Substance		Accommodati on Status		yment tus	Parental Status		Disability		Post	code
IMS	Agencies	n	%	n	%	n	%	n	%	n	%	n	%
KNW10041	Knowsley Integrated Rec Service	187	92%	150	74%	118	58%	140	69%	***	0%	192	95%
KNW30051	Kirkby SES, Knowsley - CGL	23	88%	20	77%	17	65%	18	69%	12	46%	14	54%
KNW30052	Huyton SES, Knowsley - CGL	63	98%	44	69%	40	63%	35	55%	31	48%	59	92%
KNW53302	Boots Cables Retail Park	8	89%	***	11%	-	-	-	-	-	-	8	89%
KNW53303	Boots - The Halewood centre	***	80%	-	-	-	-	-	-	-	-	5	100%
KNW53308	J. H. Davey's Chemist	-	-	-	-	-	-	-	-	-	-	-	-
KNW53315	Newtown Pharmacy, Kirkby	-	-	-	-	-	-	-	-	-	-	13	100%
KNW53323	Rowlands (Prev GF O'Brien) Kirkby	17	71%	-	-	-	-	-	-	-	-	24	100%
KNW53327	A.E. Sedem (Woolfall Pharmacy)	***	100%	-	-	-	-	-	-	-	-	***	100%
KNW53328	Sedem Pharmacy, Huyton	-	-	-	-	-	-	-	-	-	-	-	-
KNW53329	Stockbridge Pharmacy	***	100%	-	-	-	-	-	-	-	-	***	100%
KNW53334	Tops Pharmacy, Kirkby	6	40%	***	7%	-	-	-	-	-	-	14	93%
KNW54001	Kingsway Pharmacy - Huyton	16	76%	-	-	-	-	-	-	-	-	21	100%
KNW54002	J. H. Davey's Chemist (Dinas Lane)	-	-	-	-	-	-	-	-	-	-	-	-
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KNW	Knowsley Local Authority	324	87%	216	58%	175	47%	193	52%	44	12%	345	92%

### **ADDITIONAL NOTES**

Clients seen: a count of unique clients who have any one of the following activities recorded within the stated period – brief intervention, onward referral, wellbeing review, syringe exchange transaction, syringe return transaction.

Activity summary: a count of each activity recorded quarterly and for the last year (12 months).

Clients with assessment: the number and percentage of clients seen within the stated period who have ever had an assessment completed.

Assessment data items: the number and percentage of clients seen within the stated period who have ever had the specified data item recorded, this excludes any 'Not Known' responses.

Client and Activity Counts: Red less than ½ quarterly average, Green greater than 1½ times the quarterly average for the agency.

Returns rate: Red below 20% Green over 70%

Data items: Red below 40% Amber between 40 – 70% Green over 70%

The figures shown for Year /12 months are for the last 4 quarters, rather than the current year to date, this is to allow comparison of yearly figures between different reporting periods.

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