

INTRODUCTION:

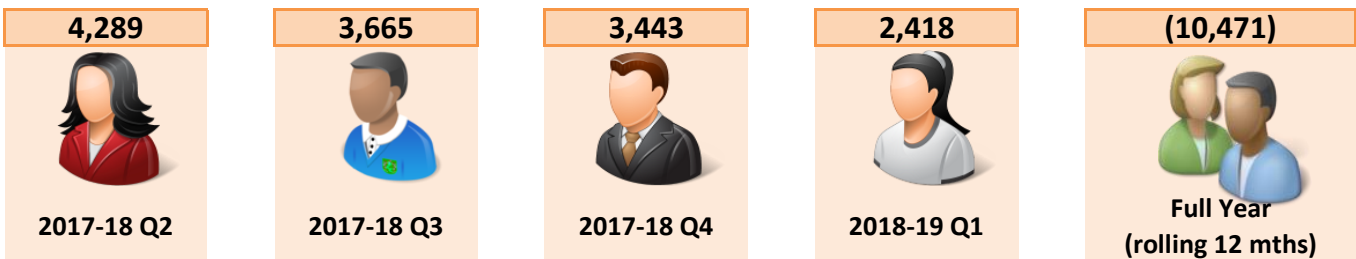
Issue: 1 Updated: 31/07/2018

This activity & data quality report is designed to accompany the quarterly IMS monitoring report. The information in this report is shown for each service and as a total for the local authority area. The sections of this report show both the consistency in the number of clients and volume of activity that is entered into IMS each quarter, and the number and data quality of assessments that are completed for the clients that are seen.

If you have any questions about your data, need help or more information please do contact us <https://ims.ljmu.ac.uk/contact>

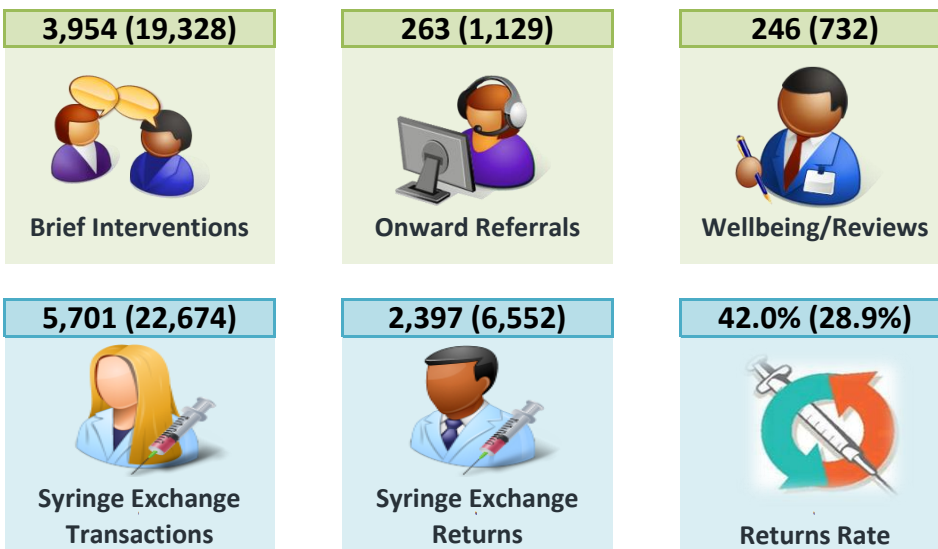
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TOTAL CLIENTS SEEN: LIVERPOOL



* Summary figures where shown in brackets are for a full year / 12 month period

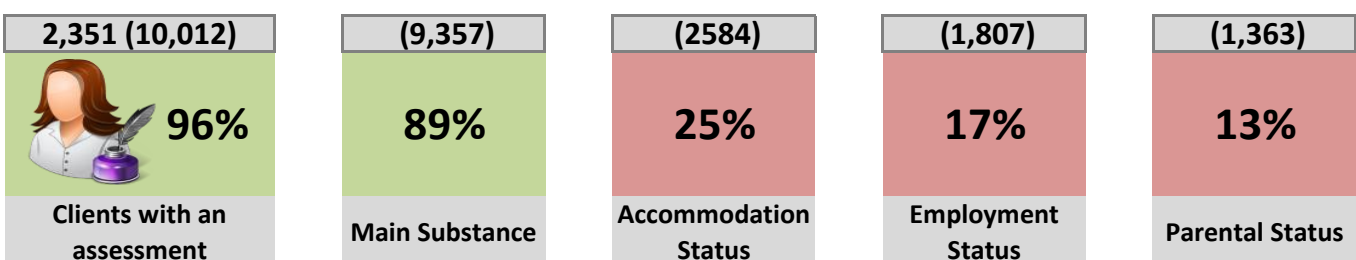
ACTIVITY RECORDED: LIVERPOOL



In the most recent quarter 3,954 brief interventions were delivered to 2,418 clients in the Liverpool local authority area. This equates to an average of 1.64 interventions per person.

There were 2,397 equipment returns recorded during 2018-19 Q1 a ratio of 1 return to every 2.4 syringe exchange visits, (or 42.0% of visits).

ASSESSMENT DATA ITEMS: IMS DATA QUALITY REPORT

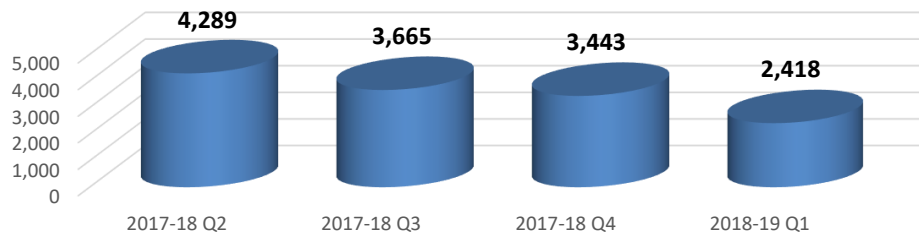


CLIENTS SUMMARY: BY AGENCY

NUMBER OF INDIVIDUALS RECORDED QUARTERLY:

The number of individuals reported by each agency quarterly, and the total number of individuals seen over the last four quarters (rolling 12 months). The local authority figures are the total unique individuals.

IMS	Agencies	2017-18 Q2	2017-18 Q3	2017-18 Q4	2018-19 Q1	Full Year (rolling 12 mths)
LIV10002	Armistead City	***	0	***	8	10
LIV10003	Community Voice	33	10	17	7	38
LIV10005	Armistead Street	89	74	68	68	162
LIV10009	Action on Addiction - SHARP	195	180	171	167	416
LIV10014	Aintree Hospital	452	363	381	0	1,110
LIV10018	Brownlow Practice	57	82	78	95	188
LIV10020	Royal Liverpool Hospital LCAS	***	425	367	0	716
LIV10050	Young Addaction Liverpool	588	298	210	65	1,154
LIV10071	North ARC - Addaction Recovery Centre	114	122	90	123	359
LIV10072	Central ARC - Addaction Recovery Centre	58	46	68	64	170
LIV10076	Addaction COAST	30	19	16	0	55
LIV10081	Addaction Pre Treatment	8	23	39	***	61
LIV10085	Addaction Outreach	39	54	73	131	227
LIV10060	Transforming Choice	12	31	34	5	52
LIV10091	Red Umbrella Project	0	0	7	64	67
LIV58343	Day Lewis Plc - Belle Vale Pharmacy	22	25	35	17	72
LIV58351	Boots - Boaler St	107	65	228	192	481
LIV58353	Boots - London Rd	1,124	883	807	800	2,615
LIV58394	Lloyds - Prospect Point	642	569	441	186	1,443
LIV58398	Lloyds - Tuebrook	163	148	228	233	589
LIV58403	Lloyds - Muirhead Ave East	47	17	42	58	135
LIV58409	Lloyds - Old Swan	140	127	52	136	374
LIV58415	Melwood Pharmacy	8	***	10	10	23
LIV58416	Norman Pharmacy	305	249	195	160	669
LIV58437	Rowlands - Lodge Lane	12	0	68	88	149
LIV58574	Riverside Pharmacy	18	16	20	26	50
LIV58575	Rowlands - South Parade	0	0	0	34	34
LIV59001	Rowlands - Garston	0	0	48	70	96
LIV59002	Boots - Fazakerley	0	0	9	15	18
LIV59003	Greencross Pharmacy (Breck Rd)	0	0	***	77	78
LIV59004	Kays Chemist (London Road)	0	0	0	7	7
		-	-	-	-	-
		-	-	-	-	-
LIV	Liverpool Local Authority	4,289	3,665	3,443	2,418	10,471



Number of individuals recorded by services in the Liverpool Local Authority area during the last four quarterly periods.

ACTIVITY SUMMARY: BY AGENCY

Total activity by type delivered by each agency quarterly and as a total for the full year (rolling 12 month period).

IMS	Brief Interventions					Onward Referrals					Wellbeing/Reviews				
	2017-18 Q2	2017-18 Q3	2017-18 Q4	2018-19 Q1	Year (12 mths)	2017-18 Q2	2017-18 Q3	2017-18 Q4	2018-19 Q1	Year (12 mths)	2017-18 Q2	2017-18 Q3	2017-18 Q4	2018-19 Q1	Year (12 mths)
LIV10002	***	0	***	61	64	0	0	***	***	***	0	0	0	0	0
LIV10003	41	9	27	7	84	0	0	0	0	0	23	6	***	0	32
LIV10005	248	218	248	623	1,337	0	***	5	7	13	***	0	0	0	***
LIV10009	1,969	2,098	2,159	2,247	8,473	213	180	224	188	805	83	83	94	80	340
LIV10014	505	421	422	0	1,348	19	0	0	0	19	0	0	0	0	0
LIV10018	194	202	186	169	751	17	30	18	28	93	0	0	0	0	0
LIV10020	***	643	559	0	1,205	0	0	0	0	0	0	0	0	0	0
LIV10050	624	323	274	74	1,295	***	***	***	***	6	0	***	***	5	7
LIV10071	248	130	78	101	557	11	6	8	12	37	16	16	32	50	114
LIV10072	123	105	108	80	416	5	5	6	5	21	6	6	6	5	23
LIV10076	53	42	19	0	114	0	5	***	0	9	***	***	0	0	6
LIV10081	19	70	73	***	163	***	20	19	***	41	***	7	22	***	33
LIV10085	75	122	162	298	657	0	0	0	11	11	0	0	66	104	170
LIV10060	86	803	1,415	34	2,338	0	***	***	0	***	0	0	0	0	0
LIV10091	0	0	10	259	269	0	0	0	7	7	0	0	0	***	***
LIV58343	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58351	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58353	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58394	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58398	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58403	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58409	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58415	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58416	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58437	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58574	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58575	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV59001	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV59002	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV59003	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV59004	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
LIV	4,385	5,241	5,748	3,954	19,328	317	256	293	263	1,129	136	123	227	246	732



19,328

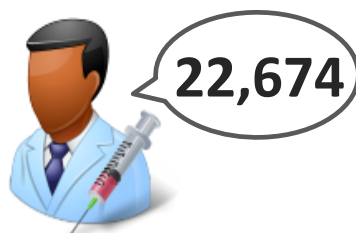
Number of brief interventions delivered to clients in the Liverpool Local Authority area this year

That equates to an average of 1.85 interventions per person

ACTIVITY SUMMARY: BY AGENCY

Total activity by type delivered by each agency quarterly and as a total for the current year to date.

IMS	Syringe Exchange Transactions					Syringe Exchange Returns					Returns Rate				
	2017-18 Q2	2017-18 Q3	2017-18 Q4	2018-19 Q1	Year (12 mths)	2017-18 Q2	2017-18 Q3	2017-18 Q4	2018-19 Q1	Year (12 mths)	2017-18 Q2	2017-18 Q3	2017-18 Q4	2018-19 Q1	Year (12 mths)
LIV10002	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10003	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10005	181	173	219	161	734	***	0	0	0	***	1%	0%	0%	0%	0%
LIV10009	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10014	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10018	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10020	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10050	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10071	119	122	71	116	428	50	26	26	18	120	42%	21%	37%	16%	28%
LIV10072	54	45	69	71	239	14	10	13	5	42	26%	22%	19%	7%	18%
LIV10076	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10081	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10085	48	74	74	94	290	21	32	42	79	174	44%	43%	57%	84%	60%
LIV10060	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10091	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV58343	49	58	63	27	197	***	0	13	11	26	4%	0%	21%	41%	13%
LIV58351	133	77	454	454	1,118	30	13	140	191	374	23%	17%	31%	42%	33%
LIV58353	2,732	2,197	2,163	2,361	9,453	508	417	568	919	2,412	19%	19%	26%	39%	26%
LIV58394	965	982	817	413	3,177	138	155	359	237	889	14%	16%	44%	57%	28%
LIV58398	351	284	472	501	1,608	66	71	196	294	627	19%	25%	42%	59%	39%
LIV58403	78	21	79	64	242	31	7	25	32	95	40%	33%	32%	50%	39%
LIV58409	211	204	88	215	718	66	78	31	86	261	31%	38%	35%	40%	36%
LIV58415	28	21	42	39	130	5	***	15	13	37	18%	19%	36%	33%	28%
LIV58416	694	474	383	353	1,904	234	136	153	129	652	34%	29%	40%	37%	34%
LIV58437	15	0	88	152	255	***	0	***	108	114	20%	-	3%	71%	45%
LIV58574	78	82	114	116	390	11	20	56	76	163	14%	24%	49%	66%	42%
LIV58575	0	0	0	67	67	0	0	0	39	39	-	-	-	58%	58%
LIV59001	0	0	71	104	175	0	0	13	44	57	-	-	18%	42%	33%
LIV59002	0	0	21	50	71	0	0	0	13	13	-	-	0%	26%	18%
LIV59003	0	0	***	336	339	0	0	***	103	105	-	-	67%	31%	31%
LIV59004	0	0	0	7	7	0	0	0	0	0	-	-	-	0%	0%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
LIV	6,405	5,164	5,404	5,701	22,674	1,326	1,130	1,699	2,397	6,552	21%	22%	31%	42%	29%



22,674

Number of syringe exchange transactions by clients in the Liverpool Local Authority area this year

**There were 6,552 equipment returns were recorded
A ratio of 1 return to every 3.5 syringe exchange visits**

CLIENT REVIEW DATA: BY AGENCY

CLIENTS WITH ASSESSMENT COMPLETED:

The number and percentage of individuals who have any of the assessment data items completed, shown for each of the last four quarters and for the full year (rolling 12 month period).

IMS	Agencies	2017-18 Q2		2017-18 Q3		2017-18 Q4		2018-19 Q1		Full Year (rolling 12 mths)	
		n	%	n	%	n	%	n	%	n	%
LIV10002	Armistead City	***	100%	0	-	***	67%	7	88%	8	80%
LIV10003	Community Voice	33	100%	10	100%	17	100%	7	100%	38	100%
LIV10005	Armistead Street	67	75%	54	73%	46	68%	55	81%	103	64%
LIV10009	Action on Addiction - SHARP	192	98%	177	98%	169	99%	167	100%	411	99%
LIV10014	Aintree Hospital	452	100%	363	100%	381	100%	0	-	1,110	100%
LIV10018	Brownlow Practice	57	100%	80	98%	78	100%	78	82%	169	90%
LIV10020	Royal Liverpool Hospital LCAS	***	100%	425	100%	367	100%	0	-	716	100%
LIV10050	Young Addaction Liverpool	315	54%	239	80%	209	100%	65	100%	821	71%
LIV10071	North ARC - Addaction Recovery Centre	107	94%	114	93%	77	86%	119	97%	330	92%
LIV10072	Central ARC - Addaction Recovery Centre	58	100%	45	98%	68	100%	61	95%	166	98%
LIV10076	Addaction COAST	30	100%	18	95%	15	94%	0	-	53	96%
LIV10081	Addaction Pre Treatment	8	100%	23	100%	38	97%	***	100%	60	98%
LIV10085	Addaction Outreach	39	100%	54	100%	70	96%	126	96%	219	96%
LIV10060	Transforming Choice	12	100%	31	100%	34	100%	5	100%	52	100%
LIV10091	Red Umbrella Project	0	-	0	-	***	14%	28	44%	28	42%
LIV58343	Day Lewis Plc - Belle Vale Pharmacy	22	100%	25	100%	35	100%	17	100%	72	100%
LIV58351	Boots - Boaler St	107	100%	65	100%	227	100%	192	100%	480	100%
LIV58353	Boots - London Rd	1,124	100%	883	100%	806	100%	800	100%	2,614	100%
LIV58394	Lloyds - Prospect Point	642	100%	569	100%	441	100%	186	100%	1,443	100%
LIV58398	Lloyds - Tuebrook	163	100%	148	100%	228	100%	233	100%	589	100%
LIV58403	Lloyds - Muirhead Ave East	47	100%	17	100%	42	100%	58	100%	135	100%
LIV58409	Lloyds - Old Swan	140	100%	127	100%	52	100%	136	100%	374	100%
LIV58415	Melwood Pharmacy	8	100%	***	100%	10	100%	10	100%	23	100%
LIV58416	Norman Pharmacy	305	100%	249	100%	195	100%	160	100%	669	100%
LIV58437	Rowlands - Lodge Lane	12	100%	0	-	68	100%	88	100%	149	100%
LIV58574	Riverside Pharmacy	18	100%	16	100%	20	100%	26	100%	50	100%
LIV58575	Rowlands - South Parade	0	-	0	-	0	-	34	100%	34	100%
LIV59001	Rowlands - Garston	0	-	0	-	48	100%	70	100%	96	100%
LIV59002	Boots - Fazakerley	0	-	0	-	9	100%	15	100%	18	100%
LIV59003	Greencross Pharmacy (Breck Rd)	0	-	0	-	***	100%	77	100%	78	100%
LIV59004	Kays Chemist (London Road)	0	-	0	-	0	-	7	100%	7	100%
		-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-
LIV	Liverpool Local Authority	3,989	93%	3,578	98%	3,398	99%	2,351	97%	10,012	96%

CLIENT REVIEW DATA: BY AGENCY

CLIENTS WITH ASSESSMENT COMPLETED: (FULL YEAR)

The number and percentage of individuals who have the stated assessment data item completed, shown for the full year (rolling 12 month period).

IMS	Agencies	Main Substance		Accommodation Status		Employment Status		Parental Status		Disability		Postcode	
		n	%	n	%	n	%	n	%	n	%	n	%
LIV10002	Armistead City	8	80%	8	80%	8	80%	8	80%	7	70%	***	10%
LIV10003	Community Voice	38	100%	37	97%	37	97%	35	92%	23	61%	32	84%
LIV10005	Armistead Street	95	59%	57	35%	44	27%	39	24%	25	15%	22	14%
LIV10009	Action on Addiction - SHARP	411	99%	395	95%	393	94%	110	26%	87	21%	294	71%
LIV10014	Aintree Hospital	1,108	100%	40	4%	10	1%	32	3%	***	0%	199	18%
LIV10018	Brownlow Practice	169	90%	163	87%	155	82%	79	42%	29	15%	126	67%
LIV10020	Royal Liverpool Hospital LCAS	716	100%	63	9%	-	-	-	-	63	9%	64	9%
LIV10050	Young Addaction Liverpool	821	71%	561	49%	562	49%	530	46%	420	36%	652	56%
LIV10071	North ARC - Addaction Recovery Centre	330	92%	267	74%	226	63%	177	49%	202	56%	220	61%
LIV10072	Central ARC - Addaction Recovery Centre	166	98%	130	76%	85	50%	55	32%	57	34%	133	78%
LIV10076	Addaction COAST	53	96%	34	62%	36	65%	27	49%	27	49%	22	40%
LIV10081	Addaction Pre Treatment	60	98%	60	98%	60	98%	59	97%	54	89%	46	75%
LIV10085	Addaction Outreach	219	96%	216	95%	212	93%	173	76%	195	86%	50	22%
LIV10060	Transforming Choice	52	100%	52	100%	52	100%	51	98%	52	100%	52	100%
LIV10091	Red Umbrella Project	28	42%	10	15%	***	6%	6	9%	***	1%	***	3%
LIV58343	Day Lewis Plc - Belle Vale Pharmacy	69	96%	***	1%	-	-	-	-	-	-	71	99%
LIV58351	Boots - Boaler St	287	60%	***	1%	-	-	-	-	-	-	476	99%
LIV58353	Boots - London Rd	2,253	86%	523	20%	-	-	-	-	-	-	2,106	81%
LIV58394	Lloyds - Prospect Point	1,423	99%	153	11%	-	-	-	-	-	-	1,294	90%
LIV58398	Lloyds - Tuebrook	585	99%	9	2%	-	-	-	-	-	-	580	98%
LIV58403	Lloyds - Muirhead Ave East	135	100%	-	-	-	-	-	-	-	-	135	100%
LIV58409	Lloyds - Old Swan	333	89%	7	2%	-	-	-	-	-	-	367	98%
LIV58415	Melwood Pharmacy	21	91%	-	-	-	-	-	-	-	-	23	100%
LIV58416	Norman Pharmacy	642	96%	6	1%	-	-	-	-	-	-	661	99%
LIV58437	Rowlands - Lodge Lane	145	97%	-	-	-	-	-	-	-	-	149	100%
LIV58574	Riverside Pharmacy	50	100%	-	-	-	-	-	-	-	-	50	100%
LIV58575	Rowlands - South Parade	34	100%	-	-	-	-	-	-	-	-	34	100%
LIV59001	Rowlands - Garston	96	100%	-	-	-	-	-	-	-	-	96	100%
LIV59002	Boots - Fazakerley	18	100%	-	-	-	-	-	-	-	-	18	100%
LIV59003	Greencross Pharmacy (Breck Rd)	78	100%	***	1%	-	-	-	-	-	-	77	99%
LIV59004	Kays Chemist (London Road)	7	100%	***	14%	-	-	-	-	-	-	6	86%
-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-
LIV	Liverpool Local Authority	9,357	89%	2,584	25%	1,807	17%	1,363	13%	1,240	12%	7,407	71%

CLIENT REVIEW DATA: BY AGENCY

CLIENTS WITH ASSESSMENT COMPLETED: (LAST QUARTER)

The number and percentage of individuals seen in the last quarter (2018-19 Q1) who have the stated assessment data item completed.

IMS	Agencies	Main Substance		Accommodation Status		Employment Status		Parental Status		Disability		Postcode	
		n	%	n	%	n	%	n	%	n	%	n	%
LIV10002	Armistead City	7	88%	7	88%	7	88%	7	88%	7	88%	-	-
LIV10003	Community Voice	7	100%	6	86%	7	100%	7	100%	5	71%	6	86%
LIV10005	Armistead Street	51	75%	33	49%	27	40%	24	35%	15	22%	11	16%
LIV10009	Action on Addiction - SHARP	167	100%	162	97%	161	96%	46	28%	35	21%	138	83%
LIV10014	Aintree Hospital	-	-	-	-	-	-	-	-	-	-	-	-
LIV10018	Brownlow Practice	78	82%	78	82%	76	80%	31	33%	17	18%	74	78%
LIV10020	Royal Liverpool Hospital LCAS	-	-	-	-	-	-	-	-	-	-	-	-
LIV10050	Young Addaction Liverpool	65	100%	56	86%	56	86%	55	85%	56	86%	56	86%
LIV10071	North ARC - Addaction Recovery Centre	119	97%	101	82%	82	67%	47	38%	72	59%	87	71%
LIV10072	Central ARC - Addaction Recovery Centre	61	95%	44	69%	32	50%	15	23%	16	25%	43	67%
LIV10076	Addaction COAST	-	-	-	-	-	-	-	-	-	-	-	-
LIV10081	Addaction Pre Treatment	***	100%	***	100%	***	100%	***	100%	***	100%	***	100%
LIV10085	Addaction Outreach	126	96%	124	95%	123	94%	103	79%	117	89%	37	28%
LIV10060	Transforming Choice	5	100%	5	100%	5	100%	5	100%	5	100%	5	100%
LIV10091	Red Umbrella Project	28	44%	10	16%	***	6%	6	9%	***	2%	***	3%
LIV58343	Day Lewis Plc - Belle Vale Pharmacy	17	100%	-	-	-	-	-	-	-	-	17	100%
LIV58351	Boots - Boaler St	192	100%	***	2%	-	-	-	-	-	-	189	98%
LIV58353	Boots - London Rd	800	100%	125	16%	-	-	-	-	-	-	675	84%
LIV58394	Lloyds - Prospect Point	186	100%	14	8%	-	-	-	-	-	-	172	92%
LIV58398	Lloyds - Tuebrook	233	100%	7	3%	-	-	-	-	-	-	226	97%
LIV58403	Lloyds - Muirhead Ave East	58	100%	-	-	-	-	-	-	-	-	58	100%
LIV58409	Lloyds - Old Swan	136	100%	5	4%	-	-	-	-	-	-	131	96%
LIV58415	Melwood Pharmacy	10	100%	-	-	-	-	-	-	-	-	10	100%
LIV58416	Norman Pharmacy	160	100%	5	3%	-	-	-	-	-	-	155	97%
LIV58437	Rowlands - Lodge Lane	88	100%	-	-	-	-	-	-	-	-	88	100%
LIV58574	Riverside Pharmacy	26	100%	-	-	-	-	-	-	-	-	26	100%
LIV58575	Rowlands - South Parade	34	100%	-	-	-	-	-	-	-	-	34	100%
LIV59001	Rowlands - Garston	70	100%	-	-	-	-	-	-	-	-	70	100%
LIV59002	Boots - Fazakerley	15	100%	-	-	-	-	-	-	-	-	15	100%
LIV59003	Greencross Pharmacy (Breck Rd)	77	100%	***	1%	-	-	-	-	-	-	76	99%
LIV59004	Kays Chemist (London Road)	7	100%	***	14%	-	-	-	-	-	-	6	86%
-	-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-	-
LIV	Liverpool Local Authority	2,350	97%	710	29%	546	23%	328	14%	339	14%	2,024	84%

Clients seen: a count of unique clients who have any one of the following activities recorded within the stated period – brief intervention, onward referral, wellbeing review, syringe exchange transaction, syringe return transaction.

Activity summary: a count of each activity recorded quarterly and for the last year (12 months).

Clients with assessment: the number and percentage of clients seen within the stated period who have ever had an assessment completed.

Assessment data items: the number and percentage of clients seen within the stated period who have ever had the specified data item recorded, this excludes any 'Not Known' responses.

Client and Activity Counts: Red less than ½ quarterly average, Green greater than 1½ times the quarterly average for the agency.

Returns rate: Red below 20% Green over 70%

Data items: Red below 40% Amber between 40 – 70% Green over 70%

The figures shown for Year /12 months are for the last 4 quarters, rather than the current year to date, this is to allow comparison of yearly figures between different reporting periods.

Report prepared by the PHI Monitoring Team,
Public Health Institute, Liverpool John Moores University,
Henry Cotton Building, 15-21 Webster Street, Liverpool,
L3 2ET. Tel: (0151) 231 4314.
<http://ims.ljmu.ac.uk/info>
www.twitter.com/phi_ims

