IMS Activity & Data Quality Report Quarter 1: 2018-19



INTRODUCTION: Issue: 1 Updated: 31/07/201

This activity & data quality report is designed to accompany the quarterly IMS monitoring report. The information in this report is shown for each service and as a total for the local authority area. The sections of this report show both the consistency in the number of clients and volume of activity that is entered into IMS each quarter, and the number and data quality of assessments that are completed for the clients that are seen.

If you have any questions about your data, need help or more information please do contact us https://ims.ljmu.ac.uk/contact

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TOTAL CLIENTS SEEN:

CHESHIRE WEST & CHESTER











* Summary figures where shown in brackets are for a full year / 12 month period

ACTIVITY RECORDED:

CHESHIRE WEST & CHESTER













In the most recent quarter 961 brief interventions were delivered to 737 clients in the Cheshire West & Chester local authority area. This equates to an average of 1.3 interventions per person.

There were 903 equipment returns recorded during 2018-19 Q1 a ratio of 1 return to every 2.1 syringe exchange visits, (or 48.7% of visits).

ASSESSMENT DATA ITEMS:

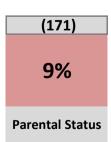
IMS DATA QUALITY REPORT



(919)
46%
Main Substance

(1	97)
10	0%
7 100011111	nodation atus
Accomn	nodation

(186)
9%
Employment Status

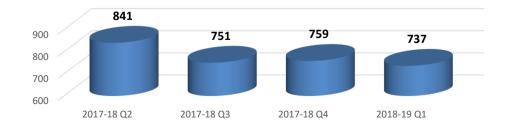


NUMBER OF INDIVIDUALS RECORDED QUARTERLY:

The number of individuals reported by each agency quarterly, and the total number of individuals seen over the last four quarters (rolling 12 months). The local authority figures are the total unique individuals.

IMS	Agencies	2017-18 Q2	2017-18 Q3	2017-18 Q4	2018-19 Q1	Full Year (rolling 12 mths)
CHW30027	Aqua House, Chester	343	266	227	166	686
CHW30028	Unity House, Ellesmere Port	237	187	187	213	552
CHW30045	Old Council House, Northwich	0	79	135	157	269
CHW50016	Boots - Foregate St, Chester	112	129	51	56	247
CHW50258	Pondas Chemist, Winsford	13	12	11	17	29
CHW50377	Swettenham Chemist - Blacon	65	68	59	52	121
CHW50462	Well (228547) - Northwich	7	***	0	0	8
CHW50628	Lloyds - Weaverham, Northwich	5	5	8	7	10
CHW50801	Lloyds - Old Chester Rd, Ellesmere	28	13	6	13	39
CHW50833	Well (228520) - Fountains Health	***	0	6	7	12
CHW50875	Lloyds - Middlewich Road, Northwich	***	6	***	9	14
CHW50879	Lloyds - Sainsburys Northwich	14	14	17	19	35
CHW53023	L Rowland & Co (Retail) Ltd - Ellesmere	22	0	36	20	64
CHW53043	Superdrug - Northgate St, Chester	120	107	139	104	335
CHW53064	Well (228534) - Ellesmere Port	8	9	0	0	15
CHW59169	Owen's Pharmacy Saltney	0	0	0	0	0
CHW59170	Westminster Park, T/A Salrook He	0	0	0	0	0
CHW10087	Beat Initiative Team, Chester LPU	0	0	0	0	0
CHW10088	Foundation Enterprises NW	5	8	5	0	13
CHW10089	Adult Mental Health Team, Chester	0	0	0	0	0
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CHW	Cheshire West and Chester LA	841	751	759	737	2,008





Number of individuals recorded by services in the Cheshire West and Chester LA area during the last four quarterly periods.

Total activity by type delivered by each agency quarterly and as a total for the full year (rolling 12 month period).

		Br	ief Inte	rventior	าร		0	nward	Referral	ls	Wellbeing/Reviews						
	2017-	2017-	2017-	2018-	Year	2017-	2017-	2017-	2018-	Year	2017-	2017-	2017-	2018-	Year		
IMS	18 Q2	18 Q3	18 Q4	19 Q1	(12 mths)	18 Q2	18 Q3	18 Q4	19 Q1	(12 mths)	18 Q2	18 Q3	18 Q4	19 Q1	(12 mths)		
CHW30027	446	200	361	461	1,468	0	0	0	0	0	0	0	0	0	0		
CHW30028	165	214	136	151	666	0	0	0	0	0	0	0	0	0	0		
CHW30045	0	0	221	349	570	0	0	0	0	0	0	0	0	0	0		
CHW50016	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
CHW50258	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
CHW50377	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
CHW50462	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
CHW50628	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
CHW50801	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
CHW50833	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
CHW50875	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
CHW50879	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
CHW53023	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
CHW53043	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
CHW53064	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
CHW59169	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
CHW59170	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
CHW10087	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
CHW10088	6	8	8	0	22	0	0	0	0	0	0	0	0	0	0		
CHW10089	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
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CHW	617	422	726	961	2,726	0	0	0	0	0	0	0	0	0	0		



Number of brief interventions delivered to clients in the Cheshire West and Chester LA area this year

That equates to an average of 1.36 interventions per person

Total activity by type delivered by each agency quarterly and as a total for the current year to date.

	Syringe Exchange Transactions							ge Exch	ange Re	eturns	Returns Rate					
	2017-	2017-	2017-	2018-	Year	2017-	2017-	2017-	2018-	Year	2017-	2017-	2017-	2018-	Year	
IMS	18 Q2	18 Q3	18 Q4	19 Q1	(12 mths)	18 Q2	18 Q3	18 Q4	19 Q1	(12 mths)	18 Q2	18 Q3	18 Q4	19 Q1	(12 mths)	
CHW30027	678	493	364	6	1,541	220	169	168	***	561	32%	34%	46%	67%	36%	
CHW30028	403	320	330	380	1,433	178	118	100	138	534	44%	37%	30%	36%	37%	
CHW30045	0	117	292	344	753	0	13	44	55	112	-	11%	15%	16%	15%	
CHW50016	333	315	111	146	905	177	128	69	98	472	53%	41%	62%	67%	52%	
CHW50258	88	56	73	61	278	16	22	19	10	67	18%	39%	26%	16%	24%	
CHW50377	401	358	295	338	1,392	242	237	194	243	916	60%	66%	66%	72%	66%	
CHW50462	9	***	0	0	10	***	***	0	0	***	33%	100%	-	-	40%	
CHW50628	13	18	56	55	142	13	***	0	***	15	100%	6%	0%	2%	11%	
CHW50801	73	26	18	49	166	52	20	14	44	130	71%	77%	78%	90%	78%	
CHW50833	***	0	10	25	37	***	0	7	18	26	50%	-	70%	72%	70%	
CHW50875	***	12	***	21	35	0	***	***	***	6	0%	17%	100%	14%	17%	
CHW50879	69	67	69	108	313	39	***	25	99	167	57%	6%	36%	92%	53%	
CHW53023	26	0	59	53	138	15	0	40	33	88	58%	-	68%	62%	64%	
CHW53043	398	321	370	270	1,359	236	117	197	157	707	59%	36%	53%	58%	52%	
CHW53064	19	19	0	0	38	8	7	0	0	15	42%	37%	-	-	39%	
CHW59169	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-	
CHW59170	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-	
CHW10087	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-	
CHW10088	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-	
CHW10089	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-	
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CHW	2,513	2,123	2,048	1,856	8,540	1,200	839	878	903	3,820	48%	40%	43%	49%	45%	



Number of syringe exchange transactions by clients in the Cheshire West and Chester LA area this year

There were 3,820 equipment returns were recorded A ratio of 1 return to every 2.2 syringe exchange visits

CLIENT REVIEW DATA: BY AGENCY

CLIENTS WITH ASSESSMENT COMPLETED:

The number and percentage of individuals who have any of the assessment data items completed, shown for each of the last four quarters and for the full year (rolling 12 month period).

		2017-18 Q2 2017-18 Q3 20		2017-18 Q4 2018		2018-	19 Q1		Year 12 mths)		
IMS	Agencies	n	%	n	%	n	%	n	%	n	%
CHW30027	Aqua House, Chester	276	80%	219	82%	132	58%	107	64%	469	68%
CHW30028	Unity House, Ellesmere Port	195	82%	126	67%	138	74%	124	58%	343	62%
CHW30045	Old Council House, Northwich	0	-	77	97%	117	87%	98	62%	195	72%
CHW50016	Boots - Foregate St, Chester	0	-	***	2%	0	-	0	-	***	1%
CHW50258	Pondas Chemist, Winsford	9	69%	11	92%	9	82%	12	71%	19	66%
CHW50377	Swettenham Chemist - Blacon	38	58%	34	50%	30	51%	30	58%	60	50%
CHW50462	Well (228547) - Northwich	7	100%	***	100%	0	-	0	-	8	100%
CHW50628	Lloyds - Weaverham, Northwich	***	80%	***	60%	5	63%	***	57%	5	50%
CHW50801	Lloyds - Old Chester Rd, Ellesmere	25	89%	12	92%	5	83%	13	100%	34	87%
CHW50833	Well (228520) - Fountains Health	0	-	0	-	***	50%	***	43%	***	33%
CHW50875	Lloyds - Middlewich Road, Northwich	***	100%	6	100%	***	100%	***	33%	8	57%
CHW50879	Lloyds - Sainsburys Northwich	14	100%	14	100%	17	100%	19	100%	35	100%
CHW53023	L Rowland & Co (Retail) Ltd - Ellesmere	0	-	0	-	0	-	0	-	0	-
CHW53043	Superdrug - Northgate St, Chester	***	2%	***	1%	***	1%	***	2%	***	1%
CHW53064	Well (228534) - Ellesmere Port	***	25%	***	22%	0	-	0	-	***	20%
CHW59169	Owen's Pharmacy Saltney	0	-	0	-	0	-	0	-	0	-
CHW59170	Westminster Park, T/A Salrook He	0	-	0	-	0	-	0	-	0	-
CHW10087	Beat Initiative Team, Chester LPU	0	-	0	-	0	-	0	-	0	-
CHW10088	Foundation Enterprises NW	0	-	0	-	0	-	0	-	0	-
CHW10089	Adult Mental Health Team, Chester	0	-	0	-	0	-	0	-	0	-
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CHW	Cheshire West and Chester LA	539	64%	455	61%	416	55%	386	52%	1,032	51%

CLIENT REVIEW DATA: BY AGENCY

CLIENTS WITH ASSESSMENT COMPLETED: (FULL YEAR)

The number and percentage of individuals who have the stated assessment data item completed, shown for the full year (rolling 12 month period).

		Main Accommodati E Substance on Status		•	' '		ental tus	Disability		Post	code		
IMS	Agencies	n	%	n	%	n	%	n	%	n	%	n	%
CHW30027	Aqua House, Chester	469	68%	116	17%	109	16%	101	15%	101	15%	314	46%
CHW30028	Unity House, Ellesmere Port	343	62%	24	4%	20	4%	17	3%	25	5%	275	50%
CHW30045	Old Council House, Northwich	193	72%	58	22%	58	22%	54	20%	47	17%	136	51%
CHW50016	Boots - Foregate St, Chester	-	-	-	-	-	-	-	-	-	-	***	1%
CHW50258	Pondas Chemist, Winsford	-	-	-	-	-	-	-	-	-	-	19	66%
CHW50377	Swettenham Chemist - Blacon	-	-	-	-	-	-	-	-	-	-	60	50%
CHW50462	Well (228547) - Northwich	-	-	-	-	-	-	-	-	-	-	8	100%
CHW50628	Lloyds - Weaverham, Northwich	-	-	-	-	-	-	-	-	-	-	5	50%
CHW50801	Lloyds - Old Chester Rd, Ellesmere	-	-	-	-	-	-	-	-	-	-	34	87%
CHW50833	Well (228520) - Fountains Health	-	-	-	-	-	-	-	-	-	-	***	33%
CHW50875	Lloyds - Middlewich Road, Northwich	-	-	-	-	-	-	-	-	-	-	8	57%
CHW50879	Lloyds - Sainsburys Northwich	-	-	-	-	-	-	-	-	-	-	35	100%
CHW53023	L Rowland & Co (Retail) Ltd - Ellesmere	-	-	-	-	-	-	-	-	-	-	-	-
CHW53043	Superdrug - Northgate St, Chester	-	-	-	-	-	-	-	-	-	-	***	1%
CHW53064	Well (228534) - Ellesmere Port	-	-	-	-	-	-	-	-	-	-	***	20%
CHW59169	Owen's Pharmacy Saltney	-	-	-	-	-	-	-	-	-	-	-	-
CHW59170	Westminster Park, T/A Salrook He	-	-	-	-	-	-	-	-	-	-	-	-
CHW10087	Beat Initiative Team, Chester LPU	-	-	-	-	-	-	-	-	-	-	-	-
CHW10088	Foundation Enterprises NW	-	-	-	-	-	-	-	-	-	-	-	-
CHW10089	Adult Mental Health Team, Chester	-	-	-	-	-	-	-	-	-	-	-	-
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CHW	Cheshire West and Chester LA	919	46%	197	10%	186	9%	171	9%	172	9%	799	40%

CLIENT REVIEW DATA: BY AGENCY

CLIENTS WITH ASSESSMENT COMPLETED: (LAST QUARTER)

The number and percentage of individuals seen in the last quarter (2018-19 Q1) who have the stated assessment data item completed.

		Main Accommodati E Substance on Status		•	• •			ental Disability atus			code		
IMS	Agencies	n	%	n	%	n	%	n	%	n	%	n	%
CHW30027	Aqua House, Chester	107	64%	31	19%	30	18%	27	16%	28	17%	42	25%
CHW30028	Unity House, Ellesmere Port	124	58%	14	7%	11	5%	9	4%	13	6%	94	44%
CHW30045	Old Council House, Northwich	98	62%	42	27%	41	26%	38	24%	33	21%	73	46%
CHW50016	Boots - Foregate St, Chester	-	-	-	-	-	-	-	-	-	-	-	-
CHW50258	Pondas Chemist, Winsford	-	-	-	-	-	-	-	-	-	-	12	71%
CHW50377	Swettenham Chemist - Blacon	-	-	-	-	-	-	-	-	-	-	30	58%
CHW50462	Well (228547) - Northwich	-	-	-	-	-	-	-	-	-	-	-	-
CHW50628	Lloyds - Weaverham, Northwich	-	-	-	-	-	-	-	-	-	-	***	57%
CHW50801	Lloyds - Old Chester Rd, Ellesmere	-	-	-	-	-	-	-	-	-	-	13	100%
CHW50833	Well (228520) - Fountains Health	-	-	-	-	-	-	-	-	-	-	***	43%
CHW50875	Lloyds - Middlewich Road, Northwich	-	-	-	-	-	-	-	-	-	-	***	33%
CHW50879	Lloyds - Sainsburys Northwich	-	-	-	-	-	-	-	-	-	-	19	100%
CHW53023	L Rowland & Co (Retail) Ltd - Ellesmere	-	-	-	-	-	-	-	-	-	-	-	
CHW53043	Superdrug - Northgate St, Chester	-	-	-	-	-	-	-	-	-	-	***	2%
CHW53064	Well (228534) - Ellesmere Port	-	-	-	-	-	-	-	-	-	-	-	-
CHW59169	Owen's Pharmacy Saltney	-	-	-	-	-	-	-	-	-	-	-	-
CHW59170	Westminster Park, T/A Salrook He	-	-	-	-	-	-	-	-	-	-	-	-
CHW10087	Beat Initiative Team, Chester LPU	-	-	-	-	-	-	-	-	-	-	-	-
CHW10088	Foundation Enterprises NW	-	-	-	-	-	-	-	-	-	-	-	-
CHW10089	Adult Mental Health Team, Chester	-	-	-	-	-	-	-	-	-	-	-	-
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CHW	Cheshire West and Chester LA	326	44%	87	12%	82	11%	74	10%	74	10%	276	37%

ADDITIONAL NOTES

Clients seen: a count of unique clients who have any one of the following activities recorded within the stated period – brief intervention, onward referral, wellbeing review, syringe exchange transaction, syringe return transaction.

Activity summary: a count of each activity recorded quarterly and for the last year (12 months).

Clients with assessment: the number and percentage of clients seen within the stated period who have ever had an assessment completed.

Assessment data items: the number and percentage of clients seen within the stated period who have ever had the specified data item recorded, this excludes any 'Not Known' responses.

Client and Activity Counts: Red less than ½ quarterly average, Green greater than 1½ times the quarterly average for the agency.

Returns rate: Red below 20% Green over 70%

Data items: Red below 40% Amber between 40 – 70% Green over 70%

The figures shown for Year /12 months are for the last 4 quarters, rather than the current year to date, this is to allow comparison of yearly figures between different reporting periods.

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