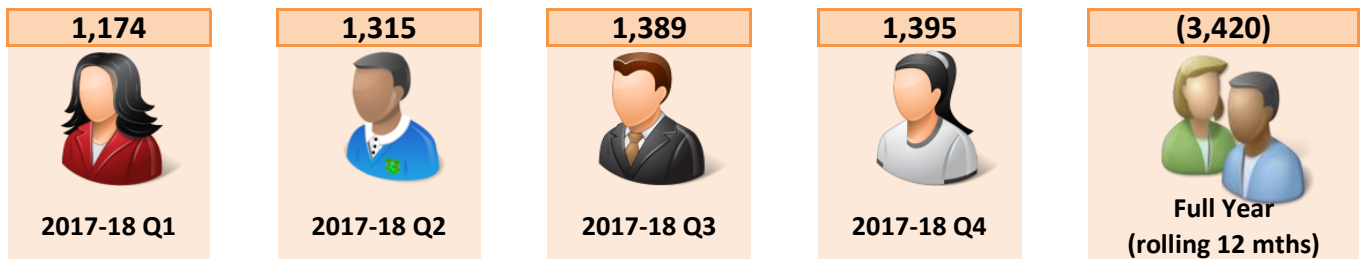


This activity & data quality report is designed to accompany the quarterly IMS monitoring report. The information in this report is shown for each service and as a total for the local authority area. The sections of this report show both the consistency in the number of clients and volume of activity that is entered into IMS each quarter, and the number and data quality of assessments that are completed for the clients that are seen.

If you have any questions about your data, need help or more information please do contact us <https://ims.ljmu.ac.uk/contact>

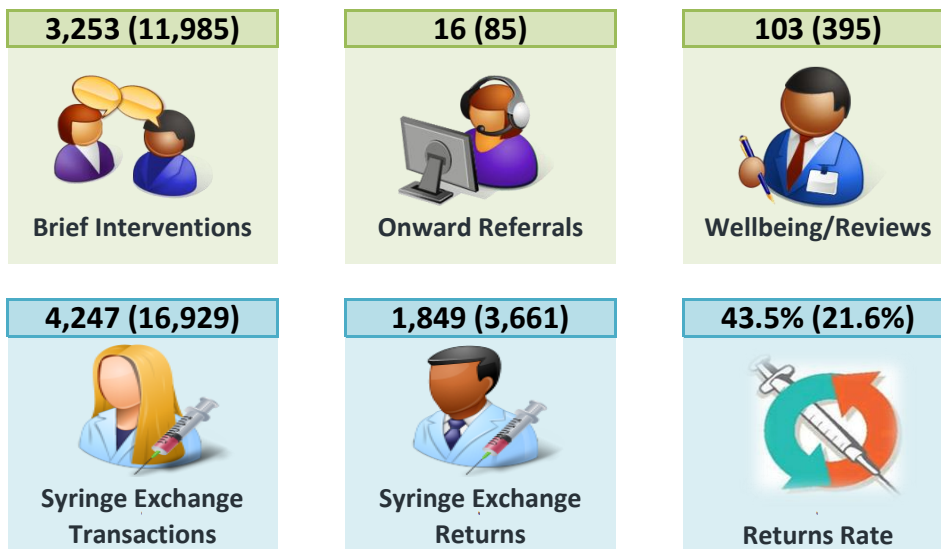
Contents			
Count of individuals	p.2	Clients with assessment	p.5
Count of activity recorded	p.3	Assessment data items	p.6
		Data notes & methodology	p.8

TOTAL CLIENTS SEEN: ST. HELENS



* Summary figures where shown in brackets are for a full year / 12 month period

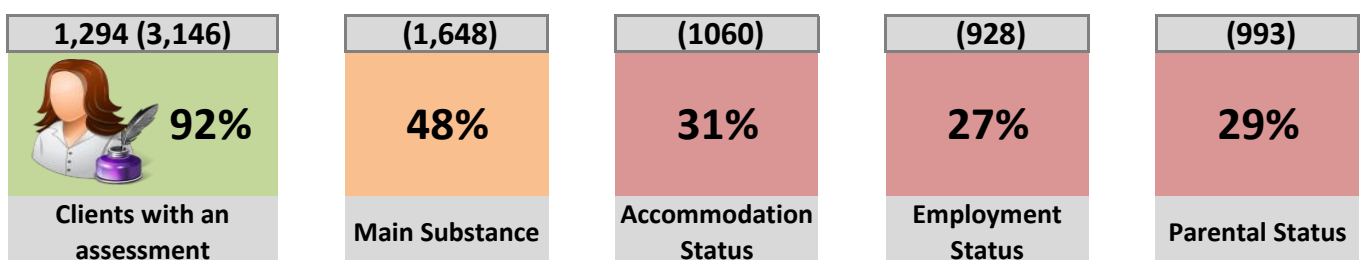
ACTIVITY RECORDED: ST. HELENS



In the most recent quarter 3,253 brief interventions were delivered to 1,395 clients in the St. Helens local authority area. This equates to an average of 2.33 interventions per person.

There were 1,849 equipment returns recorded during 2017-18 Q4 a ratio of 1 return to every 2.3 syringe exchange visits, (or 43.5% of visits).

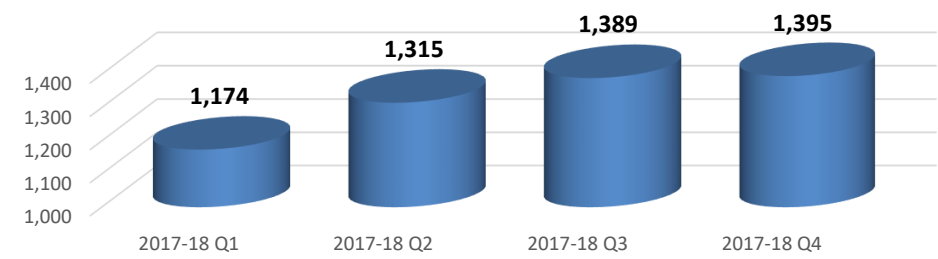
ASSESSMENT DATA ITEMS: IMS DATA QUALITY REPORT



NUMBER OF INDIVIDUALS RECORDED QUARTERLY:

The number of individuals reported by each agency quarterly, and the total number of individuals seen over the last four quarters (rolling 12 months). The local authority figures are the total unique individuals.

IMS	Agencies	2017-18 Q1	2017-18 Q2	2017-18 Q3	2017-18 Q4	Full Year (rolling 12 mths)
SHL10061	Hope House	157	193	176	174	333
SHL10062	Hope Centre (Breathe)	37	29	12	0	66
SHL10063	Footsteps, St Helens	47	43	52	64	118
SHL10075	YP Drug & Alcohol Team - St Helens	0	0	0	0	0
SHL10092	GP Alcohol Clinic Referrals (CGL)	0	0	0	***	***
SHL10083	St Helens Integrated Recovery Service	0	200	408	376	678
SHL30083	St Helens SES - CGL	310	276	234	314	701
SHL40063	Rowlands - Newton-Le-Willows	0	0	0	0	0
SHL40119	Lloyds - Duke Street, St Helens	95	114	124	37	242
SHL40122	Lloyds - Junction Lane, Sutton Oak	86	101	78	82	250
SHL40141	Rowlands - Thatto Heath	14	0	0	0	14
SHL40143	St Helens Millennium Centre	669	652	644	650	1,760
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SHL	St. Helens Local Authority	1,174	1,315	1,389	1,395	3,420



Number of individuals recorded by services in the St. Helens Local Authority area during the last four quarterly periods.

ACTIVITY SUMMARY: BY AGENCY

Total activity by type delivered by each agency quarterly and as a total for the full year (rolling 12 month period).

IMS	Brief Interventions					Onward Referrals					Wellbeing/Reviews				
	2017-18 Q1	2017-18 Q2	2017-18 Q3	2017-18 Q4	Year (12 mths)	2017-18 Q1	2017-18 Q2	2017-18 Q3	2017-18 Q4	Year (12 mths)	2017-18 Q1	2017-18 Q2	2017-18 Q3	2017-18 Q4	Year (12 mths)
SHL10061	1,810	2,165	2,434	2,185	8,594	0	0	0	0	0	42	52	42	64	200
SHL10062	30	26	***	0	59	30	26	***	0	58	27	18	10	0	55
SHL10063	125	121	155	161	562	***	***	6	14	25	36	26	39	39	140
SHL10075	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SHL10092	0	0	0	0	0	0	0	0	***	***	0	0	0	0	0
SHL10083	0	404	707	802	1,913	0	0	0	0	0	0	0	0	0	0
SHL30083	346	284	122	105	857	0	0	0	0	0	0	0	0	0	0
SHL40063	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SHL40119	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SHL40122	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SHL40141	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SHL40143	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
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SHL	2,311	3,000	3,421	3,253	11,985	34	27	8	16	85	105	96	91	103	395



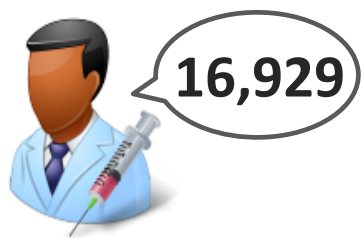
11,985 Number of brief interventions delivered to clients in the St. Helens Local Authority area this year

That equates to an average of 3.5 interventions per person

ACTIVITY SUMMARY: BY AGENCY

Total activity by type delivered by each agency quarterly and as a total for the current year to date.

IMS	Syringe Exchange Transactions					Syringe Exchange Returns					Returns Rate				
	2017-18 Q1	2017-18 Q2	2017-18 Q3	2017-18 Q4	Year (12 mths)	2017-18 Q1	2017-18 Q2	2017-18 Q3	2017-18 Q4	Year (12 mths)	2017-18 Q1	2017-18 Q2	2017-18 Q3	2017-18 Q4	Year (12 mths)
SHL10061	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL10062	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL10063	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL10075	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL10092	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL10083	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL30083	594	603	539	673	2,409	25	33	19	46	123	4%	5%	4%	7%	5%
SHL40063	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL40119	345	330	484	112	1,271	120	99	198	31	448	35%	30%	41%	28%	35%
SHL40122	198	396	283	232	1,109	9	7	7	9	32	5%	2%	2%	4%	3%
SHL40141	59	0	0	0	59	9	0	0	0	9	15%	-	-	-	15%
SHL40143	2,935	2,952	2,964	3,230	12,081	56	65	1,165	1,763	3,049	2%	2%	39%	55%	25%
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SHL	4,131	4,281	4,270	4,247	16,929	219	204	1,389	1,849	3,661	5%	5%	33%	44%	22%



16,929

Number of syringe exchange transactions by clients in the St. Helens Local Authority area this year

There were 3,661 equipment returns recorded
A ratio of 1 return to every 4.6 syringe exchange visits

CLIENT REVIEW DATA: BY AGENCY

CLIENTS WITH ASSESSMENT COMPLETED:

The number and percentage of individuals who have any of the assessment data items completed, shown for each of the last four quarters and for the full year (rolling 12 month period).

IMS	Agencies	2017-18 Q1		2017-18 Q2		2017-18 Q3		2017-18 Q4		Full Year (rolling 12 mths)	
		n	%	n	%	n	%	n	%	n	%
SHL10061	Hope House	155	99%	189	98%	171	97%	172	99%	328	98%
SHL10062	Hope Centre (Breathe)	37	100%	29	100%	12	100%	0	-	66	100%
SHL10063	Footsteps, St Helens	35	74%	35	81%	41	79%	50	78%	87	74%
SHL10075	YP Drug & Alcohol Team - St Helens	0	-	0	-	0	-	0	-	0	-
SHL10092	GP Alcohol Clinic Referrals (CGL)	0	-	0	-	0	-	0	-	0	-
SHL10083	St Helens Integrated Recovery Service	0	-	200	100%	408	100%	376	100%	678	100%
SHL30083	St Helens SES - CGL	254	82%	268	97%	229	98%	277	88%	601	86%
SHL40063	Rowlands - Newton-Le-Willows	0	-	0	-	0	-	0	-	0	-
SHL40119	Lloyds - Duke Street, St Helens	92	97%	108	95%	115	93%	35	95%	223	92%
SHL40122	Lloyds - Junction Lane, Sutton Oak	86	100%	97	96%	78	100%	71	87%	235	94%
SHL40141	Rowlands - Thatto Heath	14	100%	0	-	0	-	0	-	14	100%
SHL40143	St Helens Millennium Centre	640	96%	623	96%	604	94%	605	93%	1,623	92%
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SHL	St. Helens Local Authority	1,081	92%	1,264	96%	1,330	96%	1,294	93%	3,146	92%

CLIENT REVIEW DATA: BY AGENCY

CLIENTS WITH ASSESSMENT COMPLETED: (FULL YEAR)

The number and percentage of individuals who have the stated assessment data item completed, shown for the full year (rolling 12 month period).

IMS	Agencies	Main Substance		Accommodation Status		Employment Status		Parental Status		Disability		Postcode	
		n	%	n	%	n	%	n	%	n	%	n	%
SHL10061	Hope House	306	92%	324	97%	318	95%	218	65%	260	78%	220	66%
SHL10062	Hope Centre (Breathe)	56	85%	53	80%	62	94%	55	83%	55	83%	55	83%
SHL10063	Footsteps, St Helens	87	74%	-	-	-	-	-	-	-	-	-	-
SHL10075	YP Drug & Alcohol Team - St Helens	-	-	-	-	-	-	-	-	-	-	-	-
SHL10092	GP Alcohol Clinic Referrals (CGL)	-	-	-	-	-	-	-	-	-	-	-	-
SHL10083	St Helens Integrated Recovery Service	678	100%	554	82%	492	73%	675	100%	-	-	643	95%
SHL30083	St Helens SES - CGL	584	83%	270	39%	176	25%	115	16%	136	19%	354	50%
SHL40063	Rowlands - Newton-Le-Willows	-	-	-	-	-	-	-	-	-	-	-	-
SHL40119	Lloyds - Duke Street, St Helens	***	1%	***	0%	-	-	-	-	-	-	220	91%
SHL40122	Lloyds - Junction Lane, Sutton Oak	-	-	-	-	-	-	-	-	-	-	234	94%
SHL40141	Rowlands - Thatto Heath	13	93%	-	-	-	-	-	-	-	-	12	86%
SHL40143	St Helens Millennium Centre	203	12%	***	0%	-	-	***	0%	***	0%	1,589	90%
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SHL	St. Helens Local Authority	1,648	48%	1,060	31%	928	27%	993	29%	439	13%	2,747	80%

CLIENT REVIEW DATA: BY AGENCY

CLIENTS WITH ASSESSMENT COMPLETED: (LAST QUARTER)

The number and percentage of individuals seen in the last quarter (2017-18 Q4) who have the stated assessment data item completed.

IMS	Agencies	Main Substance		Accommodation Status		Employment Status		Parental Status		Disability		Postcode	
		n	%	n	%	n	%	n	%	n	%	n	%
SHL10061	Hope House	167	96%	170	98%	168	97%	112	64%	143	82%	129	74%
SHL10062	Hope Centre (Breathe)	-	-	-	-	-	-	-	-	-	-	-	-
SHL10063	Footsteps, St Helens	50	78%	-	-	-	-	-	-	-	-	-	-
SHL10075	YP Drug & Alcohol Team - St Helens	-	-	-	-	-	-	-	-	-	-	-	-
SHL10092	GP Alcohol Clinic Referrals (CGL)	-	-	-	-	-	-	-	-	-	-	-	-
SHL10083	St Helens Integrated Recovery Service	376	100%	376	100%	339	90%	373	99%	-	-	358	95%
SHL30083	St Helens SES - CGL	267	85%	118	38%	85	27%	44	14%	62	20%	185	59%
SHL40063	Rowlands - Newton-Le-Willows	-	-	-	-	-	-	-	-	-	-	-	-
SHL40119	Lloyds - Duke Street, St Helens	-	-	-	-	-	-	-	-	-	-	35	95%
SHL40122	Lloyds - Junction Lane, Sutton Oak	-	-	-	-	-	-	-	-	-	-	71	87%
SHL40141	Rowlands - Thatto Heath	-	-	-	-	-	-	-	-	-	-	-	-
SHL40143	St Helens Millennium Centre	61	9%	-	-	-	-	-	-	-	-	597	92%
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SHL	St. Helens Local Authority	798	57%	599	43%	538	39%	503	36%	199	14%	1,135	81%

Clients seen: a count of unique clients who have any one of the following activities recorded within the stated period – brief intervention, onward referral, wellbeing review, syringe exchange transaction, syringe return transaction.

Activity summary: a count of each activity recorded quarterly and for the last year (12 months).

Clients with assessment: the number and percentage of clients seen within the stated period who have ever had an assessment completed.

Assessment data items: the number and percentage of clients seen within the stated period who have ever had the specified data item recorded, this excludes any 'Not Known' responses.

Client and Activity Counts: Red less than ½ quarterly average, Green greater than 1½ times the quarterly average for the agency.

Returns rate: Red below 20% Green over 70%

Data items: Red below 40% Amber between 40 – 70% Green over 70%

The figures shown for Year /12 months are for the last 4 quarters, rather than the current year to date, this is to allow comparison of yearly figures between different reporting periods.

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