IMS Activity & Data Quality Report
Quarter 3: 2017-18

IMS integrated monitoring system

INTRODUCTION:

Issue: 1 Updated: 23/01/2018

This activity & data quality report is designed to accompany the quarterly IMS monitoring report. The information in this report is shown for each service and as a total for the local authority area. The sections of this report show both the consistency in the number of clients and volume of activity that is entered into IMS each quarter, and the number and data quality of assessments that are completed for the clients that are seen.

If you have any questions about your data, need help or more information please do contact us https://ims.ljmu.ac.uk/contact

Contents

Count of individuals	*p.2*	*Clients with assessment*	*p.5*
Count of activity recorded	*p.3*	*Assessment data items*	*p.6*
		Data notes & methodology	*p.8*

TOTAL CLIENTS SEEN: ST. HELENS

2016-17 Q4	2017-18 Q1	2017-18 Q2	2017-18 Q3	Full Year (rolling 12 mths)
876	1,171	1,314	1,356	(3,071)

* Summary figures where shown in brackets are for a full year / 12 month period

ACTIVITY RECORDED: ST. HELENS

Brief Interventions	Onward Referrals	Wellbeing/Reviews
3,407 (10,696)	*** (82)	92 (365)

In the most recent quarter 3,407 brief interventions were delivered to 1,356 clients in the St. Helens local authority area. This equates to an average of 2.51 interventions per person.

Syringe Exchange Transactions	Syringe Exchange Returns	Returns Rate
4,027 (16,098)	1,276 (1,924)	31.7% (12.0%)

There were 1,276 equipment returns recorded during 2017-18 Q3 a ratio of 1 return to every 3.2 syringe exchange visits, (or 31.7% of visits).

ASSESSMENT DATA ITEMS: IMS DATA QUALITY REPORT

Clients with an assessment	Main Substance	Accommodation Status	Employment Status	Parental Status
1,274 (2,832)	(1,407)	(887)	(774)	(827)
92%	46%	29%	25%	27%

CLIENTS SUMMARY: **BY AGENCY**

NUMBER OF INDIVIDUALS RECORDED QUARTERLY:

The number of individuals reported by each agency quarterly, and the total number of individuals seen over the last four quarters (rolling 12 months). The local authority figures are the total unique individuals.

IMS	Agencies	2016-17 Q4	2017-18 Q1	2017-18 Q2	2017-18 Q3	Full Year (rolling 12 mths)
SHL10061	Hope House	139	157	193	176	320
SHL10062	Hope Centre (Breathe)	17	37	29	12	77
SHL10063	Footsteps, St Helens	46	44	43	53	99
SHL10075	YP Drug & Alcohol Team - St Helens	0	0	0	0	0
SHL10083	St Helens Integrated Recovery Service	0	0	200	408	523
SHL30083	St Helens SES - CGL	193	310	276	228	621
SHL40063	Rowlands - Newton-Le-Willows	0	0	0	0	0
SHL40119	Lloyds - Duke Street, St Helens	57	95	114	120	251
SHL40122	Lloyds - Junction Lane, Sutton Oak	58	86	101	77	219
SHL40141	Rowlands - Thatto Heath	20	14	0	0	27
SHL40143	St Helens Millennium Centre	507	669	651	617	1,627
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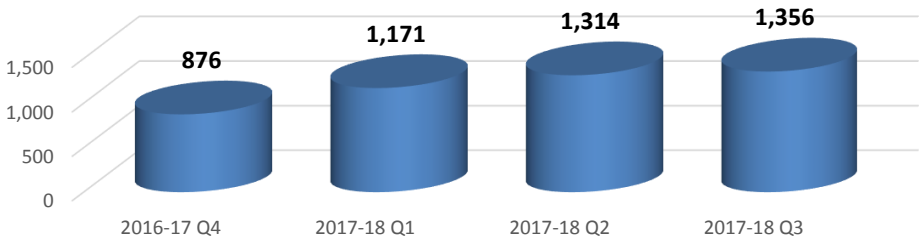
SHL	St. Helens Local Authority	876	1,171	1,314	1,356	3,071



Number of individuals recorded by services in the St. Helens Local Authority area during the last four quarterly periods.

ACTIVITY SUMMARY: **BY AGENCY**

Total activity by type delivered by each agency quarterly and as a total for the full year (rolling 12 month period).

	Brief Interventions					Onward Referrals					Wellbeing/Reviews				
IMS	2016-17 Q4	2017-18 Q1	2017-18 Q2	2017-18 Q3	Year (12 mths)	2016-17 Q4	2017-18 Q1	2017-18 Q2	2017-18 Q3	Year (12 mths)	2016-17 Q4	2017-18 Q1	2017-18 Q2	2017-18 Q3	Year (12 mths)
SHL10061	1,781	1,810	2,165	2,431	8,187	0	0	0	0	0	29	42	52	42	165
SHL10062	19	30	26	***	78	14	30	26	***	72	10	27	18	10	65
SHL10063	120	122	121	149	512	***	***	***	***	10	33	36	26	40	135
SHL10075	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SHL10083	0	0	404	707	1,111	0	0	0	0	0	0	0	0	0	0
SHL30083	61	346	284	117	808	0	0	0	0	0	0	0	0	0	0
SHL40063	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SHL40119	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SHL40122	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SHL40141	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SHL40143	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
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SHL	1,981	2,308	3,000	3,407	10,696	17	34	27	***	82	72	105	96	92	365

Number of brief interventions delivered to clients in the St. Helens Local Authority area this year

That equates to an average of 3.48 interventions per person

ACTIVITY SUMMARY: **BY AGENCY**

Total activity by type delivered by each agency quarterly and as a total for the current year to date.

	Syringe Exchange Transactions					Syringe Exchange Returns					Returns Rate				
IMS	2016-17 Q4	2017-18 Q1	2017-18 Q2	2017-18 Q3	Year (12 mths)	2016-17 Q4	2017-18 Q1	2017-18 Q2	2017-18 Q3	Year (12 mths)	2016-17 Q4	2017-18 Q1	2017-18 Q2	2017-18 Q3	Year (12 mths)
SHL10061	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL10062	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL10063	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL10075	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL10083	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL30083	293	594	603	530	2,020	18	25	33	18	94	6%	4%	5%	3%	5%
SHL40063	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
SHL40119	278	345	330	458	1,411	116	120	99	187	522	42%	35%	30%	41%	37%
SHL40122	152	198	396	281	1,027	6	9	7	7	29	4%	5%	2%	2%	3%
SHL40141	86	59	0	0	145	8	9	0	0	17	9%	15%	-	-	12%
SHL40143	2,851	2,935	2,951	2,758	11,495	77	56	65	1,064	1,262	3%	2%	2%	39%	11%
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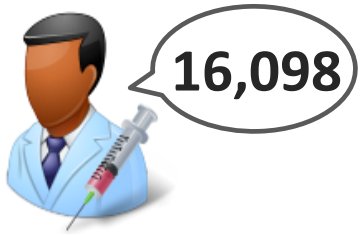
SHL	3,660	4,131	4,280	4,027	16,098	225	219	204	1,276	1,924	6%	5%	5%	32%	12%



Number of syringe exchange transactions by clients in the St. Helens Local Authority area this year

There were 1,924 equipment returns were recorded
A ratio of 1 return to every 8.4 syringe exchange visits

CLIENT REVIEW DATA: **BY AGENCY**

CLIENTS WITH ASSESSMENT COMPLETED:

The number and percentage of individuals who have any of the assessment data items completed, shown for each of the last four quarters and for the full year (rolling 12 month period).

		2016-17 Q4		2017-18 Q1		2017-18 Q2		2017-18 Q3		Full Year (rolling 12 mths)	
IMS	Agencies	n	%	n	%	n	%	n	%	n	%
SHL10061	Hope House	138	99%	155	99%	189	98%	171	97%	315	98%
SHL10062	Hope Centre (Breathe)	17	100%	37	100%	29	100%	12	100%	77	100%
SHL10063	Footsteps, St Helens	32	70%	33	75%	29	67%	21	40%	50	51%
SHL10075	YP Drug & Alcohol Team - St Helens	0	-	0	-	0	-	0	-	0	-
SHL10083	St Helens Integrated Recovery Service	0	-	0	-	200	100%	408	100%	523	100%
SHL30083	St Helens SES - CGL	179	93%	246	79%	263	95%	218	96%	530	85%
SHL40063	Rowlands - Newton-Le-Willows	0	-	0	-	0	-	0	-	0	-
SHL40119	Lloyds - Duke Street, St Helens	56	98%	92	97%	108	95%	112	93%	234	93%
SHL40122	Lloyds - Junction Lane, Sutton Oak	58	100%	86	100%	97	96%	77	100%	215	98%
SHL40141	Rowlands - Thatto Heath	20	100%	14	100%	0	-	0	-	27	100%
SHL40143	St Helens Millennium Centre	493	97%	640	96%	620	95%	574	93%	1,513	93%
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SHL	St. Helens Local Authority	836	95%	1,072	92%	1,254	95%	1,274	94%	2,832	92%

CLIENT REVIEW DATA: **BY AGENCY**

CLIENTS WITH ASSESSMENT COMPLETED: (FULL YEAR)

The number and percentage of individuals who have the stated assessment data item completed, shown for the full year (rolling 12 month period).

		Main Substance		Accommodation Status		Employment Status		Parental Status		Disability		Postcode	
IMS	Agencies	n	%	n	%	n	%	n	%	n	%	n	%
SHL10061	Hope House	289	90%	310	97%	303	95%	196	61%	227	71%	159	50%
SHL10062	Hope Centre (Breathe)	65	84%	62	81%	72	94%	63	82%	62	81%	62	81%
SHL10063	Footsteps, St Helens	-	-	-	-	-	-	-	-	-	-	-	-
SHL10075	YP Drug & Alcohol Team - St Helens	-	-	-	-	-	-	-	-	-	-	-	-
SHL10083	St Helens Integrated Recovery Service	523	100%	385	74%	347	66%	522	100%	-	-	493	94%
SHL30083	St Helens SES - CGL	479	77%	239	38%	144	23%	100	16%	117	19%	272	44%
SHL40063	Rowlands - Newton-Le-Willows	-	-	-	-	-	-	-	-	-	-	-	-
SHL40119	Lloyds - Duke Street, St Helens	***	1%	***	0%	-	-	-	-	-	-	231	92%
SHL40122	Lloyds - Junction Lane, Sutton Oak	***	0%	-	-	-	-	-	-	-	-	213	97%
SHL40141	Rowlands - Thatto Heath	25	93%	-	-	-	-	-	-	-	-	23	85%
SHL40143	St Helens Millennium Centre	292	18%	***	0%	-	-	***	0%	***	0%	1,474	91%
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SHL	St. Helens Local Authority	1,407	46%	887	29%	774	25%	827	27%	396	13%	2,431	79%

CLIENT REVIEW DATA: BY AGENCY

CLIENTS WITH ASSESSMENT COMPLETED: (LAST QUARTER)

The number and percentage of individuals seen in the last quarter (2017-18 Q3) who have the stated assessment data item completed.

		Main Substance		Accommodation Status		Employment Status		Parental Status		Disability		Postcode	
IMS	Agencies	n	%	n	%	n	%	n	%	n	%	n	%
SHL10061	Hope House	157	89%	170	97%	166	94%	98	56%	124	70%	89	51%
SHL10062	Hope Centre (Breathe)	9	75%	9	75%	11	92%	9	75%	8	67%	11	92%
SHL10063	Footsteps, St Helens	-	-	-	-	-	-	-	-	-	-	-	-
SHL10075	YP Drug & Alcohol Team - St Helens	-	-	-	-	-	-	-	-	-	-	-	-
SHL10083	St Helens Integrated Recovery Service	408	100%	275	67%	269	66%	407	100%	-	-	385	94%
SHL30083	St Helens SES - CGL	212	93%	134	59%	104	46%	60	26%	92	40%	145	64%
SHL40063	Rowlands - Newton-Le-Willows	-	-	-	-	-	-	-	-	-	-	-	-
SHL40119	Lloyds - Duke Street, St Helens	***	1%	-	-	-	-	-	-	-	-	111	93%
SHL40122	Lloyds - Junction Lane, Sutton Oak	-	-	-	-	-	-	-	-	-	-	77	100%
SHL40141	Rowlands - Thatto Heath	-	-	-	-	-	-	-	-	-	-	-	-
SHL40143	St Helens Millennium Centre	113	18%	***	0%	-	-	***	0%	-	-	561	91%
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SHL	St. Helens Local Authority	755	56%	524	39%	495	37%	542	40%	215	16%	1,126	83%

ADDITIONAL NOTES

Clients seen: a count of unique clients who have any one of the following activities recorded within the stated period – brief intervention, onward referral, wellbeing review, syringe exchange transaction, syringe return transaction.

Activity summary: a count of each activity recorded quarterly and for the last year (12 months).

Clients with assessment: the number and percentage of clients seen within the stated period who have ever had an assessment completed.

Assessment data items: the number and percentage of clients seen within the stated period who have ever had the specified data item recorded, this excludes any 'Not Known' responses.

Client and Activity Counts: Red less than ½ quarterly average, Green greater than 1½ times the quarterly average for the agency.

Returns rate: Red below 20% Green over 70%

Data items: Red below 40% Amber between 40 – 70% Green over 70%

The figures shown for Year /12 months are for the last 4 quarters, rather than the current year to date, this is to allow comparison of yearly figures between different reporting periods.

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