

INTRODUCTION:

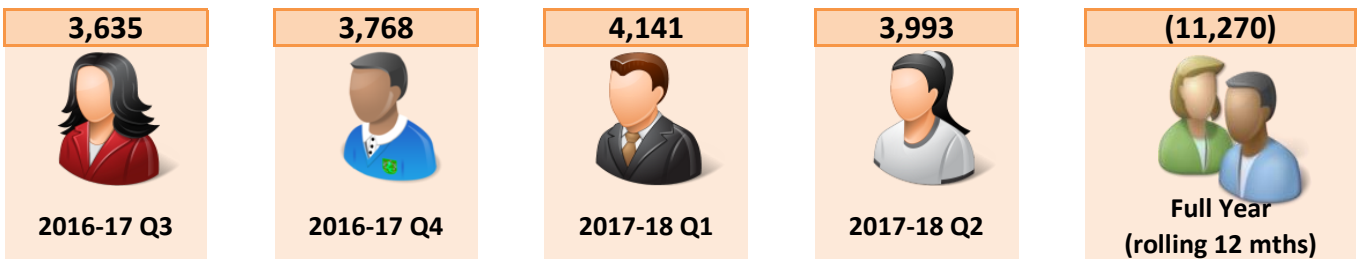
Issue: 1 Updated: 20/10/2017

This activity & data quality report is designed to accompany the quarterly IMS monitoring report. The information in this report is shown for each service and as a total for the local authority area. The sections of this report show both the consistency in the number of clients and volume of activity that is entered into IMS each quarter, and the number and data quality of assessments that are completed for the clients that are seen.

If you have any questions about your data, need help or more information please do contact us <https://ims.ljmu.ac.uk/contact>

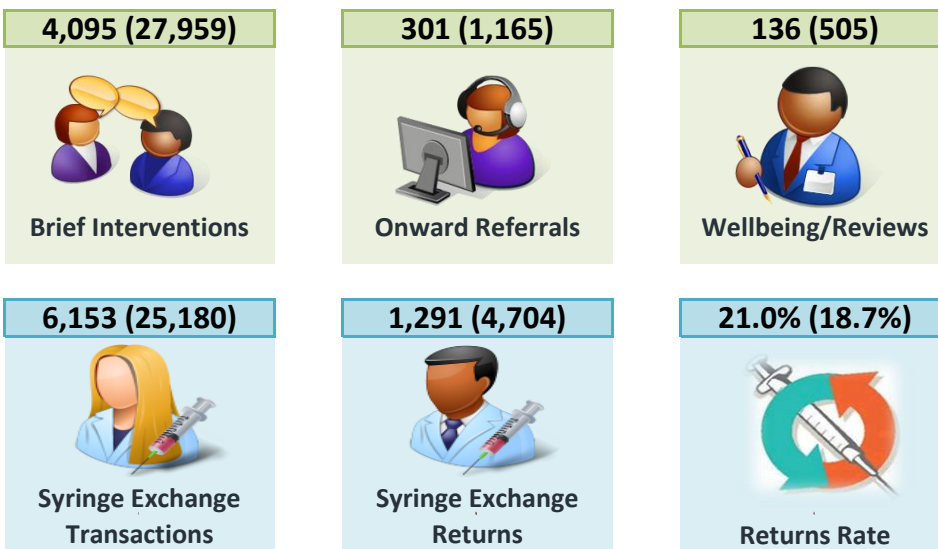
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TOTAL CLIENTS SEEN: LIVERPOOL



* Summary figures where shown in brackets are for a full year / 12 month period

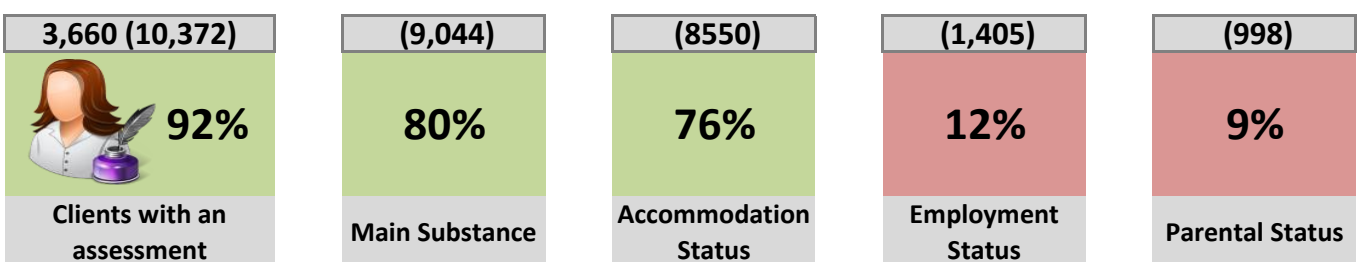
ACTIVITY RECORDED: LIVERPOOL



In the most recent quarter 4,095 brief interventions were delivered to 3,993 clients in the Liverpool local authority area. This equates to an average of 1.03 interventions per person.

There were 1,291 equipment returns recorded during 2017-18 Q2 a ratio of 1 return to every 4.8 syringe exchange visits, (or 21.0% of visits).

ASSESSMENT DATA ITEMS: IMS DATA QUALITY REPORT

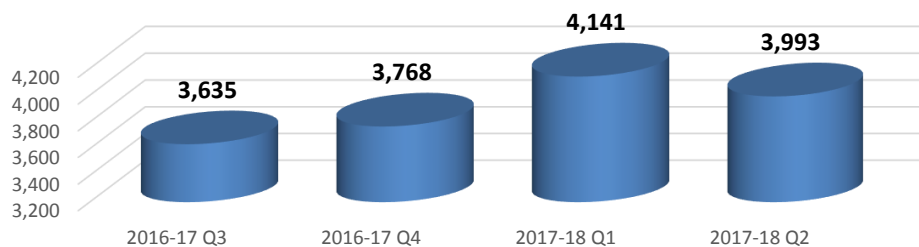


CLIENTS SUMMARY: BY AGENCY

NUMBER OF INDIVIDUALS RECORDED QUARTERLY:

The number of individuals reported by each agency quarterly, and the total number of individuals seen over the last four quarters (rolling 12 months). The local authority figures are the total unique individuals.

IMS	Agencies	2016-17 Q3	2016-17 Q4	2017-18 Q1	2017-18 Q2	Full Year (rolling 12 mths)
LIV10002	Armistead City	0	***	***	***	***
LIV10003	Community Voice	23	32	22	33	49
LIV10005	Armistead Street	82	53	85	88	177
LIV10007	Whitechapel Centre	0	0	0	0	0
LIV10009	Action on Addiction - SHARP	202	205	208	192	454
LIV10014	Aintree Hospital	394	380	384	274	1,187
LIV10018	Brownlow Practice	77	84	79	48	160
LIV10020	Royal Liverpool Hospital LCAS	169	385	261	***	702
LIV10050	Young Addaction Liverpool	0	41	160	588	758
LIV10071	North ARC - Addaction Recovery Centre	78	133	148	113	345
LIV10072	Central ARC - Addaction Recovery Centre	43	64	67	58	162
LIV10073	South ARC - Addaction Recovery Centre	0	***	0	0	***
LIV10076	Addaction COAST	0	***	14	30	41
LIV10081	Addaction Pre Treatment	0	7	14	8	27
LIV10085	Addaction Whitechapel Outreach	0	0	63	25	73
LIV10084	Addaction REST Centre	0	0	19	47	55
LIV10060	Transforming Choice	31	29	22	***	46
LIV58343	Belle Vale Pharmacy	35	33	24	18	75
LIV58350	Boots - Long Lane	0	0	0	0	0
LIV58351	Boots - Boaler St	188	114	223	107	548
LIV58353	Boots - London Rd	906	824	992	1,085	2,749
LIV58394	Lloyds - Prospect Point	766	715	802	593	2,222
LIV58398	Lloyds - West Derby Road	120	130	111	157	365
LIV58403	Lloyds - Muirhead Ave East	29	44	50	47	121
LIV58406	Lloyds - Townsend Lane	248	332	216	240	697
LIV58409	Lloyds - St Oswald St	163	112	144	133	412
LIV58415	Melwood Pharmacy, Deysbrook Lane	8	5	11	8	20
LIV58416	Norman Pharmacy, Walton Rd	258	203	271	305	740
LIV58421	Rowlands - Speke Health Centre	39	34	48	31	107
LIV58422	Rowlands - Somerfield, Garston	85	91	99	91	247
LIV58437	Rowlands - Lodge Lane	85	87	***	12	132
LIV58574	Riverside Pharmacy	12	16	19	18	38
		-	-	-	-	-
LIV	Liverpool Local Authority	3,635	3,768	4,141	3,993	11,270



Number of individuals recorded by services in the Liverpool Local Authority area during the last four quarterly periods.

ACTIVITY SUMMARY: BY AGENCY

Total activity by type delivered by each agency quarterly and as a total for the full year (rolling 12 month period).

IMS	Brief Interventions					Onward Referrals					Wellbeing/Reviews				
	2016-17 Q3	2016-17 Q4	2017-18 Q1	2017-18 Q2	Year (12 mths)	2016-17 Q3	2016-17 Q4	2017-18 Q1	2017-18 Q2	Year (12 mths)	2016-17 Q3	2016-17 Q4	2017-18 Q1	2017-18 Q2	Year (12 mths)
LIV10002	0	***	***	***	***	0	0	0	0	0	0	0	0	0	0
LIV10003	41	51	35	41	168	***	0	0	0	***	12	16	***	23	55
LIV10005	215	157	243	239	854	5	***	***	0	10	0	0	0	***	***
LIV10007	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV10009	2,712	2,311	2,413	1,963	9,399	224	294	180	207	905	81	97	81	83	342
LIV10014	444	444	463	311	1,662	9	0	0	12	21	0	0	0	0	0
LIV10018	184	189	209	168	750	17	34	18	14	83	0	0	0	0	0
LIV10020	216	613	361	***	1,193	11	0	9	0	20	0	0	0	0	0
LIV10050	0	83	269	624	976	0	***	***	***	7	0	***	0	0	***
LIV10071	174	175	213	236	798	8	***	***	11	24	21	8	7	16	52
LIV10072	84	105	155	119	463	5	12	***	5	24	8	11	8	6	33
LIV10073	0	***	0	0	***	0	0	0	0	0	0	0	0	0	0
LIV10076	0	***	24	50	75	0	0	***	0	***	0	***	5	***	9
LIV10081	0	7	23	18	48	0	0	0	***	***	0	0	***	***	***
LIV10085	0	0	76	27	103	0	0	0	0	0	0	0	5	0	5
LIV10084	0	0	32	196	228	0	0	5	49	54	0	0	0	0	0
LIV10060	4,843	3,779	2,516	51	11,189	0	13	0	0	13	0	0	0	0	0
LIV58343	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58350	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58351	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58353	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58394	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58398	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58403	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58406	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58409	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58415	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58416	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58421	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58422	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58437	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV58574	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LIV	8,913	7,918	7,033	4,095	27,959	280	358	226	301	1,165	122	136	111	136	505



27,959

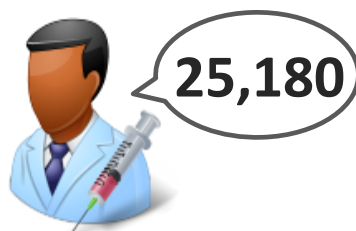
Number of brief interventions delivered to clients in the Liverpool Local Authority area this year

That equates to an average of 2.48 interventions per person

ACTIVITY SUMMARY: BY AGENCY

Total activity by type delivered by each agency quarterly and as a total for the current year to date.

IMS	Syringe Exchange Transactions					Syringe Exchange Returns					Returns Rate				
	2016-17 Q3	2016-17 Q4	2017-18 Q1	2017-18 Q2	Year (12 mths)	2016-17 Q3	2016-17 Q4	2017-18 Q1	2017-18 Q2	Year (12 mths)	2016-17 Q3	2016-17 Q4	2017-18 Q1	2017-18 Q2	Year (12 mths)
LIV10002	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10003	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10005	0	0	0	175	175	0	0	0	***	***	-	-	-	1%	1%
LIV10007	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10009	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10014	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10018	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10020	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10050	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10071	68	172	126	119	485	26	68	39	50	183	38%	40%	31%	42%	38%
LIV10072	35	63	72	54	224	18	22	26	14	80	51%	35%	36%	26%	36%
LIV10073	0	***	0	0	***	0	0	0	0	0	-	0%	-	-	0%
LIV10076	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10081	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10085	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV10084	0	0	0	***	***	0	0	0	0	0	-	-	-	0%	0%
LIV10060	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV58343	69	67	76	35	247	***	***	0	***	5	4%	1%	0%	3%	2%
LIV58350	0	0	0	0	0	0	0	0	0	0	-	-	-	-	-
LIV58351	330	143	350	133	956	31	13	47	30	121	9%	9%	13%	23%	13%
LIV58353	2,365	1,980	2,311	2,634	9,290	362	429	449	491	1,731	15%	22%	19%	19%	19%
LIV58394	1,503	1,378	1,302	880	5,063	140	150	254	129	673	9%	11%	20%	15%	13%
LIV58398	313	319	310	338	1,280	64	47	72	62	245	20%	15%	23%	18%	19%
LIV58403	38	75	75	78	266	13	34	23	31	101	34%	45%	31%	40%	38%
LIV58406	566	692	346	438	2,042	35	43	42	75	195	6%	6%	12%	17%	10%
LIV58409	275	218	241	199	933	27	60	60	62	209	10%	28%	25%	31%	22%
LIV58415	31	42	35	28	136	0	***	***	5	12	0%	10%	9%	18%	9%
LIV58416	567	443	596	694	2,300	145	123	157	234	659	26%	28%	26%	34%	29%
LIV58421	104	87	103	61	355	86	62	75	50	273	83%	71%	73%	82%	77%
LIV58422	139	159	159	145	602	18	18	29	21	86	13%	11%	18%	14%	14%
LIV58437	259	210	***	15	487	30	37	***	***	72	12%	18%	67%	20%	15%
LIV58574	56	79	74	77	286	***	10	14	11	37	4%	13%	19%	14%	13%
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
LIV	6,718	6,128	6,181	6,153	25,180	1,000	1,121	1,292	1,291	4,704	15%	18%	21%	21%	19%



25,180

Number of syringe exchange transactions by clients in the Liverpool Local Authority area this year

**There were 4,704 equipment returns were recorded
A ratio of 1 return to every 5.4 syringe exchange visits**

CLIENT REVIEW DATA: BY AGENCY

CLIENTS WITH ASSESSMENT COMPLETED:

The number and percentage of individuals who have any of the assessment data items completed, shown for each of the last four quarters and for the full year (rolling 12 month period).

IMS	Agencies	2016-17 Q3		2016-17 Q4		2017-18 Q1		2017-18 Q2		Full Year (rolling 12 mths)	
		n	%	n	%	n	%	n	%	n	%
LIV10002	Armistead City	0	-	***	100%	***	100%	***	100%	***	100%
LIV10003	Community Voice	22	96%	32	100%	22	100%	33	100%	48	98%
LIV10005	Armistead Street	51	62%	47	89%	61	72%	63	72%	109	62%
LIV10007	Whitechapel Centre	0	-	0	-	0	-	0	-	0	-
LIV10009	Action on Addiction - SHARP	201	100%	203	99%	203	98%	188	98%	447	98%
LIV10014	Aintree Hospital	393	100%	378	99%	368	96%	270	99%	1,164	98%
LIV10018	Brownlow Practice	75	97%	84	100%	79	100%	48	100%	158	99%
LIV10020	Royal Liverpool Hospital LCAS	169	100%	385	100%	251	96%	***	100%	692	99%
LIV10050	Young Addaction Liverpool	0	-	40	98%	155	97%	296	50%	460	61%
LIV10071	North ARC - Addaction Recovery Centre	72	92%	131	98%	145	98%	102	90%	324	94%
LIV10072	Central ARC - Addaction Recovery Centre	42	98%	62	97%	67	100%	56	97%	158	98%
LIV10073	South ARC - Addaction Recovery Centre	0	-	***	100%	0	-	0	-	***	100%
LIV10076	Addaction COAST	0	-	***	100%	14	100%	30	100%	41	100%
LIV10081	Addaction Pre Treatment	0	-	7	100%	14	100%	5	63%	24	89%
LIV10085	Addaction Whitechapel Outreach	0	-	0	-	61	97%	25	100%	71	97%
LIV10084	Addaction REST Centre	0	-	0	-	19	100%	45	96%	53	96%
LIV10060	Transforming Choice	31	100%	29	100%	22	100%	***	100%	46	100%
LIV58343	Belle Vale Pharmacy	34	97%	33	100%	24	100%	18	100%	74	99%
LIV58350	Boots - Long Lane	0	-	0	-	0	-	0	-	0	-
LIV58351	Boots - Boaler St	40	21%	114	100%	223	100%	107	100%	400	73%
LIV58353	Boots - London Rd	865	95%	824	100%	992	100%	1,085	100%	2,708	99%
LIV58394	Lloyds - Prospect Point	601	78%	715	100%	802	100%	593	100%	2,057	93%
LIV58398	Lloyds - West Derby Road	87	73%	130	100%	111	100%	157	100%	332	91%
LIV58403	Lloyds - Muirhead Ave East	29	100%	44	100%	50	100%	47	100%	121	100%
LIV58406	Lloyds - Townsend Lane	198	80%	332	100%	216	100%	240	100%	647	93%
LIV58409	Lloyds - St Oswald St	113	69%	112	100%	144	100%	133	100%	362	88%
LIV58415	Melwood Pharmacy, Deysbrook Lane	8	100%	5	100%	11	100%	8	100%	20	100%
LIV58416	Norman Pharmacy, Walton Rd	163	63%	203	100%	271	100%	305	100%	645	87%
LIV58421	Rowlands - Speke Health Centre	37	95%	34	100%	48	100%	31	100%	105	98%
LIV58422	Rowlands - Somerfield, Garston	83	98%	91	100%	99	100%	91	100%	245	99%
LIV58437	Rowlands - Lodge Lane	81	95%	87	100%	***	100%	12	100%	128	97%
LIV58574	Riverside Pharmacy	12	100%	16	100%	19	100%	18	100%	38	100%
		-	-	-	-	-	-	-	-	-	-
LIV	Liverpool Local Authority	3,086	85%	3,754	100%	4,086	99%	3,660	92%	10,372	92%

CLIENT REVIEW DATA: BY AGENCY

CLIENTS WITH ASSESSMENT COMPLETED: (FULL YEAR)

The number and percentage of individuals who have the stated assessment data item completed, shown for the full year (rolling 12 month period).

IMS	Agencies	Main Substance		Accommodation Status		Employment Status		Parental Status		Disability		Postcode	
		n	%	n	%	n	%	n	%	n	%	n	%
LIV10002	Armistead City	***	75%	***	100%	***	100%	***	100%	***	25%	***	100%
LIV10003	Community Voice	48	98%	47	96%	47	96%	46	94%	27	55%	40	82%
LIV10005	Armistead Street	99	56%	51	29%	40	23%	46	26%	9	5%	42	24%
LIV10007	Whitechapel Centre	-	-	-	-	-	-	-	-	-	-	-	-
LIV10009	Action on Addiction - SHARP	447	98%	428	94%	427	94%	63	14%	31	7%	325	72%
LIV10014	Aintree Hospital	1,153	97%	208	18%	63	5%	176	15%	8	1%	962	81%
LIV10018	Brownlow Practice	158	99%	147	92%	134	84%	96	60%	5	3%	47	29%
LIV10020	Royal Liverpool Hospital LCAS	690	98%	111	16%	74	11%	72	10%	28	4%	643	92%
LIV10050	Young Addaction Liverpool	460	61%	194	26%	180	24%	136	18%	85	11%	403	53%
LIV10071	North ARC - Addaction Recovery Centre	323	94%	259	75%	225	65%	164	48%	177	51%	273	79%
LIV10072	Central ARC - Addaction Recovery Centre	158	98%	136	84%	89	55%	64	40%	67	41%	142	88%
LIV10073	South ARC - Addaction Recovery Centre	***	100%	***	100%	***	100%	-	-	***	100%	***	100%
LIV10076	Addaction COAST	41	100%	29	71%	29	71%	24	59%	24	59%	16	39%
LIV10081	Addaction Pre Treatment	24	89%	21	78%	18	67%	15	56%	7	26%	14	52%
LIV10085	Addaction Whitechapel Outreach	71	97%	70	96%	55	75%	42	58%	40	55%	***	3%
LIV10084	Addaction REST Centre	53	96%	49	89%	46	84%	45	82%	44	80%	9	16%
LIV10060	Transforming Choice	46	100%	46	100%	46	100%	40	87%	46	100%	32	70%
LIV58343	Belle Vale Pharmacy	74	99%	74	99%	-	-	-	-	-	-	74	99%
LIV58350	Boots - Long Lane	-	-	-	-	-	-	-	-	-	-	-	-
LIV58351	Boots - Boaler St	-	-	-	-	-	-	-	-	-	-	400	73%
LIV58353	Boots - London Rd	1,887	69%	873	32%	-	-	-	-	-	-	1,828	66%
LIV58394	Lloyds - Prospect Point	1,975	89%	164	7%	-	-	-	-	-	-	1,892	85%
LIV58398	Lloyds - West Derby Road	326	89%	***	0%	-	-	-	-	-	-	331	91%
LIV58403	Lloyds - Muirhead Ave East	118	98%	-	-	-	-	-	-	-	-	121	100%
LIV58406	Lloyds - Townsend Lane	601	86%	***	0%	-	-	-	-	-	-	645	93%
LIV58409	Lloyds - St Oswald St	280	68%	-	-	-	-	-	-	-	-	361	88%
LIV58415	Melwood Pharmacy, Deysbrook Lane	18	90%	-	-	-	-	-	-	-	-	20	100%
LIV58416	Norman Pharmacy, Walton Rd	619	84%	***	0%	-	-	-	-	-	-	639	86%
LIV58421	Rowlands - Speke Health Centre	104	97%	-	-	-	-	-	-	-	-	105	98%
LIV58422	Rowlands - Somerfield, Garston	232	94%	-	-	-	-	-	-	-	-	245	99%
LIV58437	Rowlands - Lodge Lane	110	83%	-	-	-	-	-	-	-	-	128	97%
LIV58574	Riverside Pharmacy	38	100%	-	-	-	-	-	-	-	-	38	100%
		-	-	-	-	-	-	-	-	-	-	-	-
LIV	Liverpool Local Authority	9,044	80%	8,550	76%	1,405	12%	998	9%	597	5%	8,814	78%

CLIENT REVIEW DATA: BY AGENCY

CLIENTS WITH ASSESSMENT COMPLETED: (LAST QUARTER)

The number and percentage of individuals seen in the last quarter (2017-18 Q2) who have the stated assessment data item completed.

IMS	Agencies	Main Substance		Accommodation Status		Employment Status		Parental Status		Disability		Postcode	
		n	%	n	%	n	%	n	%	n	%	n	%
LIV10002	Armistead City	***	100%	***	100%	***	100%	***	100%	-	-	***	100%
LIV10003	Community Voice	33	100%	32	97%	32	97%	31	94%	18	55%	27	82%
LIV10005	Armistead Street	56	64%	33	38%	25	28%	30	34%	7	8%	22	25%
LIV10007	Whitechapel Centre	-	-	-	-	-	-	-	-	-	-	-	-
LIV10009	Action on Addiction - SHARP	188	98%	181	94%	181	94%	50	26%	31	16%	136	71%
LIV10014	Aintree Hospital	268	98%	48	18%	13	5%	43	16%	***	1%	220	80%
LIV10018	Brownlow Practice	48	100%	41	85%	38	79%	26	54%	***	4%	14	29%
LIV10020	Royal Liverpool Hospital LCAS	***	100%	-	-	-	-	-	-	***	33%	***	100%
LIV10050	Young Addaction Liverpool	296	50%	147	25%	128	22%	107	18%	67	11%	275	47%
LIV10071	North ARC - Addaction Recovery Centre	102	90%	92	81%	77	68%	71	63%	64	57%	71	63%
LIV10072	Central ARC - Addaction Recovery Centre	56	97%	50	86%	31	53%	28	48%	25	43%	52	90%
LIV10073	South ARC - Addaction Recovery Centre	-	-	-	-	-	-	-	-	-	-	-	-
LIV10076	Addaction COAST	30	100%	19	63%	19	63%	16	53%	17	57%	11	37%
LIV10081	Addaction Pre Treatment	5	63%	5	63%	5	63%	5	63%	***	50%	***	50%
LIV10085	Addaction Whitechapel Outreach	25	100%	24	96%	20	80%	13	52%	14	56%	***	4%
LIV10084	Addaction REST Centre	45	96%	41	87%	38	81%	37	79%	37	79%	5	11%
LIV10060	Transforming Choice	***	100%	***	100%	***	100%	***	100%	***	100%	***	100%
LIV58343	Belle Vale Pharmacy	18	100%	-	-	-	-	-	-	-	-	18	100%
LIV58350	Boots - Long Lane	-	-	-	-	-	-	-	-	-	-	-	-
LIV58351	Boots - Boaler St	-	-	-	-	-	-	-	-	-	-	107	100%
LIV58353	Boots - London Rd	893	82%	209	19%	-	-	-	-	-	-	875	81%
LIV58394	Lloyds - Prospect Point	576	97%	59	10%	-	-	-	-	-	-	533	90%
LIV58398	Lloyds - West Derby Road	155	99%	***	1%	-	-	-	-	-	-	156	99%
LIV58403	Lloyds - Muirhead Ave East	47	100%	-	-	-	-	-	-	-	-	47	100%
LIV58406	Lloyds - Townsend Lane	194	81%	-	-	-	-	-	-	-	-	240	100%
LIV58409	Lloyds - St Oswald St	95	71%	-	-	-	-	-	-	-	-	133	100%
LIV58415	Melwood Pharmacy, Deysbrook Lane	6	75%	-	-	-	-	-	-	-	-	8	100%
LIV58416	Norman Pharmacy, Walton Rd	289	95%	-	-	-	-	-	-	-	-	305	100%
LIV58421	Rowlands - Speke Health Centre	31	100%	-	-	-	-	-	-	-	-	31	100%
LIV58422	Rowlands - Somerfield, Garston	88	97%	-	-	-	-	-	-	-	-	91	100%
LIV58437	Rowlands - Lodge Lane	10	83%	-	-	-	-	-	-	-	-	12	100%
LIV58574	Riverside Pharmacy	18	100%	-	-	-	-	-	-	-	-	18	100%
		-	-	-	-	-	-	-	-	-	-	-	-
LIV	Liverpool Local Authority	3,270	82%	3,228	81%	604	15%	460	12%	299	7%	3,147	79%

Clients seen: a count of unique clients who have any one of the following activities recorded within the stated period – brief intervention, onward referral, wellbeing review, syringe exchange transaction, syringe return transaction.

Activity summary: a count of each activity recorded quarterly and for the last year (12 months).

Clients with assessment: the number and percentage of clients seen within the stated period who have ever had an assessment completed.

Assessment data items: the number and percentage of clients seen within the stated period who have ever had the specified data item recorded, this excludes any 'Not Known' responses.

Client and Activity Counts: Red less than ½ quarterly average, Green greater than 1½ times the quarterly average for the agency.

Returns rate: Red below 20% Green over 70%

Data items: Red below 40% Amber between 40 – 70% Green over 70%

The figures shown for Year /12 months are for the last 4 quarters, rather than the current year to date, this is to allow comparison of yearly figures between different reporting periods.

Report prepared by the PHI Monitoring Team,
Public Health Institute, Liverpool John Moores University,
Henry Cotton Building, 15-21 Webster Street, Liverpool,
L3 2ET. Tel: (0151) 231 4314.
<http://ims.ljmu.ac.uk/info>
www.twitter.com/phi_ims

