

# Data Quality update

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# Data quality and consistency, and why it is important

- Identify trends within the data to highlight any potential data collection issues or changes in service delivery
- Early intervention to address any data collection issues
- Regular contact with IMS users to understand any changes to service provision impacted by Covid-19
- Provides an accurate representation of commissioned services to each Local Authority

# IMS Reports Data Quality Reports

## IMS Activity & Data Quality Report Quarter 4: 2018-19

**INTRODUCTION:**

This activity & data quality report is designed to accompany the quarterly IMS monitoring report. The information in this report is shown for each service and as a total for the local authority area. The sections of this report show both the consistency in the number of clients and volume of activity that is entered into IMS each quarter, and the number and data quality of assessments that are completed for the clients that are seen.

If you have any questions about your data, need help or more information please do contact us: <https://ims.lmu.ac.uk/contact>

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**TOTAL CLIENTS SEEN: LIVERPOOL**

2,836	3,467	2,461	2,373	(7,346)
2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Full Year (rolling 12 mths)

**ACTIVITY RECORDED: LIVERPOOL**

3,893 (18,219)	315 (981)	232 (870)
Brief Interventions	Onward Referrals	Wellbeing/Reviews
5,640 (23,156)	1,477 (8,293)	26.2% (35.8%)
Syringe Exchange Transactions	Syringe Exchange Returns	Returns Rate

In the most recent quarter 3,893 brief interventions were delivered to 2,373 clients in the Liverpool local authority area. This equates to an average of 1.64 interventions per person.

There were 1,477 equipment returns recorded during 2018-19 Q4 a ratio of 1 return to every 3.8 syringe exchange visits, (or 26.2% of visits).

**ASSESSMENT DATA ITEMS: IMS DATA QUALITY REPORT - LIV**

2,309 (7,121)	(7,047)	(2,578)	(2,213)	(1,724)
97%	96%	35%	30%	23%
Clients with an assessment	Main Substance	Accommodation Status	Employment Status	Parental Status

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## CLIENTS SUMMARY: BY AGENCY

### NUMBER OF INDIVIDUALS RECORDED QUARTERLY:

The number of individuals reported by each agency quarterly, and the total number of individuals seen over the last four quarters (rolling 12 months). The local authority figures are the total unique individuals.

IMS Agencies	2018-19 Q1	2018-19 Q2	2018-19 Q3	2018-19 Q4	Full Year (rolling 12 mths)
WAR10039 Pathways to Recovery CGL: Non-Structured	73	69	61	69	268
WAR10099 Pathways to Recovery CGL: Recovery Supp	58	86	109	127	304
WAR30039 Pathways to Recovery CGL: Needle Exchan	76	118	113	102	310
WAR10066 Footsteps, Warrington	117	110	90	75	186
WAR10069 Footsteps, CGL Partnership	67	58	66	64	94
WAR40073 Loyds - Earl Street, Warrington	55	42	28	29	104
WAR40071 Rowlands - The Wall Lane	75	66	73	89	210
WAR40070 Well Pharmacy - Fearnhead Cross	41	17	31	25	76
WAR40072 Well Pharmacy - The Baths	146	101	92	116	289

WAR - Warrington Local Authority

Number of individuals recorded by services the last four quarters

Warrington IMS Data Quality Report

## CLIENT REVIEW DATA: BY AGENCY

### CLIENTS WITH ASSESSMENT COMPLETED: (FULL YEAR)

The number and percentage of individuals who have the stated assessment data item completed, shown for the full year (rolling 12 month period).

IMS Agencies	Main Substance		Accommodation Status		Employment Status		Parental Status		Disability		Postcode	
	n	%	n	%	n	%	n	%	n	%	n	%
WIR10059 Wirral IRS - CGL: Non-Structured	51	100%	12	24%	27	53%	51	100%	36	71%	49	96%
WIR10097 Wirral IRS - CGL: Recovery Support	719	100%	702	98%	647	90%	717	100%	571	79%	706	98%
WIR30057 Birkenhead SES, Wirral - CGL	851	85%	730	73%	665	66%	637	64%	605	60%	761	76%
WIR30058 Moreton SES, Wirral - CGL	107	96%	75	68%	63	57%	59	53%	54	49%	78	70%
WIR30067 Wallasey SES, Wirral - CGL	161	96%	84	50%	76	46%	66	40%	54	32%	139	83%
WIR10019 Response, Wirral	55	98%	55	98%	54	96%	55	98%	12	21%	53	95%
WIR10086 Wirral Military Community Services (Ch: 5169 - Rockferry)	23	51%	-	-	-	-	-	-	-	-	43	100%
(Ch: 5989 - Bidston)	14	61%	-	-	-	-	-	-	-	-	23	100%
Pharmacy, Park Rd Nth, Birkenhead	49	73%	-	-	-	-	-	-	-	-	67	100%
Pharmacy, Wallasey	***	75%	-	-	-	-	-	-	-	-	***	100%
Pharmacy - Wood Church	20	71%	-	-	-	-	-	-	-	-	28	100%
(Ch: 6705) Arrow Park	22	73%	-	-	-	-	-	-	-	-	30	100%
Pharmacy, St Caths, Tranmere	219	66%	-	-	-	-	-	-	-	-	334	100%
Pharmacy, Rockferry	82	90%	-	-	-	-	-	-	-	-	91	100%
Branch: 1284) - Moreton	***	7%	-	-	-	-	-	-	-	-	29	100%
Branch: 1368) - Market St	95	77%	-	-	-	-	-	-	-	-	120	98%
Pharmacy, New Brighton	25	81%	-	-	-	-	-	-	-	-	31	100%
Pharmacy, West Kirby	-	-	-	-	-	-	-	-	-	-	-	-
Pharmacy, Poulton Rd, Wallasey	17	61%	-	-	-	-	-	-	-	-	28	100%
Wirral Local Authority	2,264	86%	1,606	61%	1,482	56%	1,528	58%	1,292	49%	2,322	88%

**Action Plan: LIV10009 Action on Addiction - SHARP**  
**Dated: Q1 2019-20**

### Assessment & data items completion

Data Item	Actual for last 12 months	Actual for last Quarter	Target for last Quarter	Target for next Quarter
Assessment Data				
Clients with an assessment	98%	98%	70%	
Main Substance	98%	98%	70%	
Accommodation Status	92%	96%	70%	
Employment Status	92%	95%	70%	
Parental Status	21%	31%	70%	
Postcode	65%	69%	70%	

### Recorded client activity

Activity	Actual for last 12 months	Actual for last Quarter	Actual Quarterly Average	Expected Quarterly Average
Number of clients	406	192	162	
Brief Interventions	8,581	2,552	2,145	
Syringe Exchange Transactions	0	0	0	
Syringe Exchange Returns Rate	n/a	n/a	Returns Target for last quarter n/a	Returns Target for next quarter n/a

Notes

These figures represent the first quarterly period of 2019-20, and the rolling 12 month period 1st July 2018 to 30th June 2019.

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# Norman Pharmacy, Walton Road

