


# IMS Data Quality Engagement

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# Key areas to help improve IMS data collection and quality

- Accessing the right people
- Regular meetings and contact
- Data collection reminders
- Open discussion regarding the challenges surrounding data capture
- Highlight the importance of collecting the data
- Assess the quality of data being collected
- Delivery of IMS training for staff
- Sharing of best practice across different areas

# IMS Data Review Meetings



**Action Plan:**  
**Dated:**


**Assessment & data items completion**

Data Item	Actual for last 12 months	Actual for last Quarter	Target for last Quarter	Target for next Quarter
Assessment Data				
Clients with an assessment			70%	
Main Substance			70%	
Accommodation Status			70%	
Employment Status			70%	
Parental Status			70%	
Postcode			70%	

**Recorded client activity**

Activity	Actual for last 12 months	Actual for last Quarter	Actual Quarterly Average	Expected Quarterly Average
Activity				
Number of clients				
Brief Interventions				
Syringe Exchange Transactions				
Syringe Exchange Returns Rate			Returns Target for last quarter n/a	Returns Target for next quarter n/a

**Notes**



**IMS Activity & Data Quality Report**  
**Quarter 1: 2018-19**

**INTRODUCTION:** Issue 1 Updated: 31/07/2018

*This activity & data quality report is designed to accompany the quarterly IMS monitoring report. The information in this report is shown for each service and as a total for the local authority area. The sections of this report show both the consistency in the number of clients and volume of activity that is entered into IMS each quarter, and the number and data quality of assessments that are completed for the clients that are seen.*

*If you have any questions about your data, need help or more information please do contact us <https://ims.ljmu.ac.uk/contact>*

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**TOTAL CLIENTS SEEN: WIRRAL**

<b>938</b>  2017-18 Q2	<b>792</b>  2017-18 Q3	<b>818</b>  2017-18 Q4	<b>818</b>  2018-19 Q1	<b>(2,097)</b>  Full Year (rolling 12 mths)
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\* Summary figures where shown in brackets are for a full year / 12 month period

**ACTIVITY RECORDED: WIRRAL**

<b>242 (1,543)</b>  Brief Interventions	<b>*** (34)</b>  Onward Referrals	<b>*** (18)</b>  Wellbeing/Reviews
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In the most recent quarter 242 brief interventions were delivered to 818 clients in the Wirral local authority area. This equates to an average of 0.3 interventions per person.

<b>2,099 (8,630)</b>  Syringe Exchange Transactions	<b>876 (3,885)</b>  Syringe Exchange Returns	<b>41.7% (45.0%)</b>  Returns Rate
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There were 876 equipment returns recorded during 2018-19 Q1 a ratio of 1 return to every 2.4 syringe exchange visits, (or 41.7% of visits).

**ASSESSMENT DATA ITEMS: IMS DATA QUALITY REPORT**

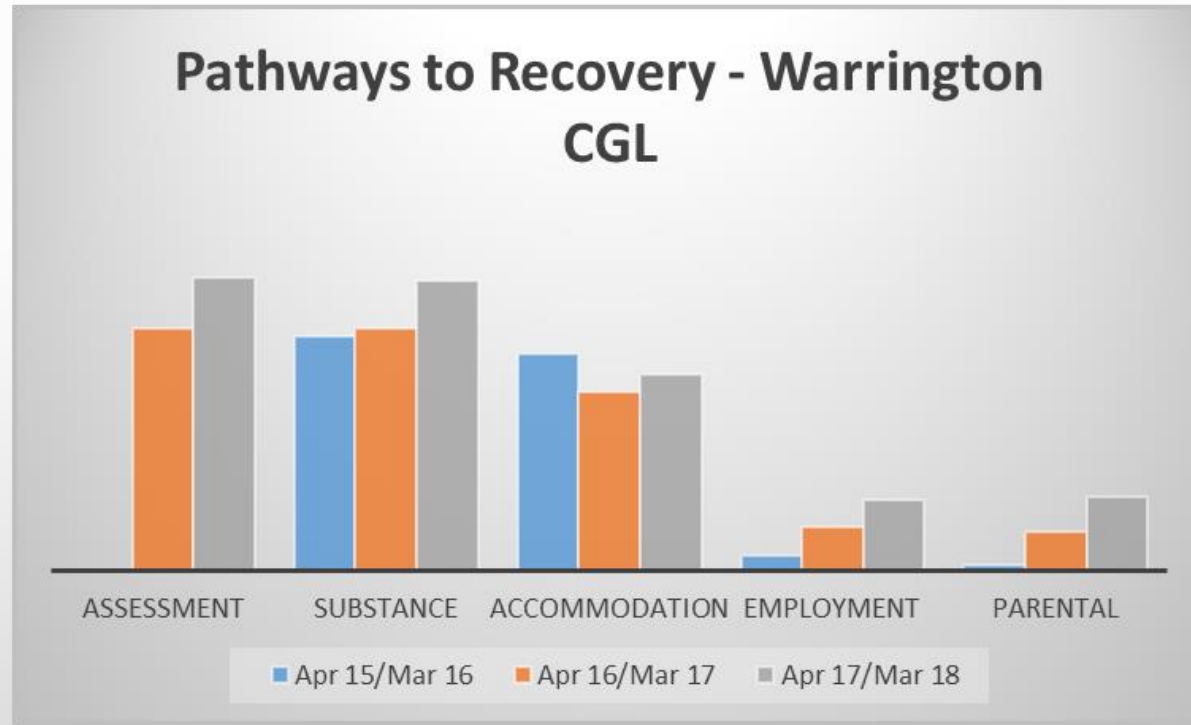
<b>729 (1,737)</b>  83% Clients with an assessment	<b>(1,538)</b> <b>73%</b> Main Substance	<b>(912)</b> <b>43%</b> Accommodation Status	<b>(806)</b> <b>38%</b> Employment Status	<b>(737)</b> <b>35%</b> Parental Status
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# Local Authority Area - Warrington

- Initial IMS meeting took place with Kate Watts, Data Analyst, Pathways to Recovery, CGL in February 2017
- IMS data collection initially quite poor across some data items and little engagement with needle exchange staff
- Implementation of regular meetings and engagement with key needle exchange staff
- Invited to meet with pharmacies across Warrington who provide needle exchange provision

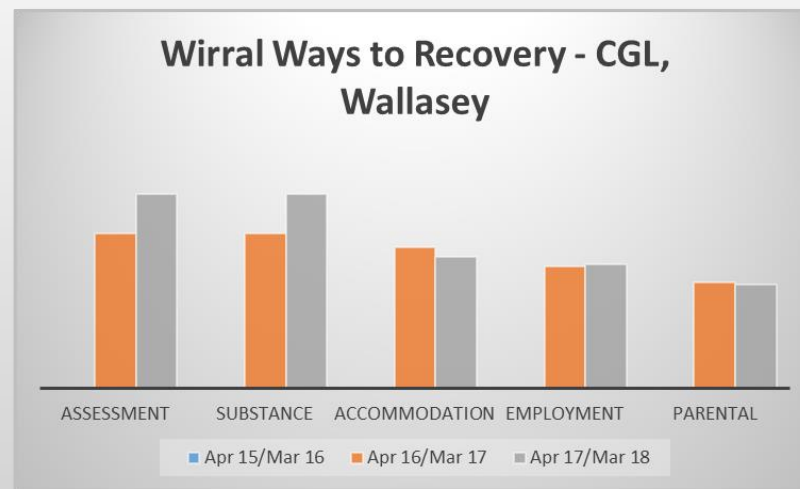
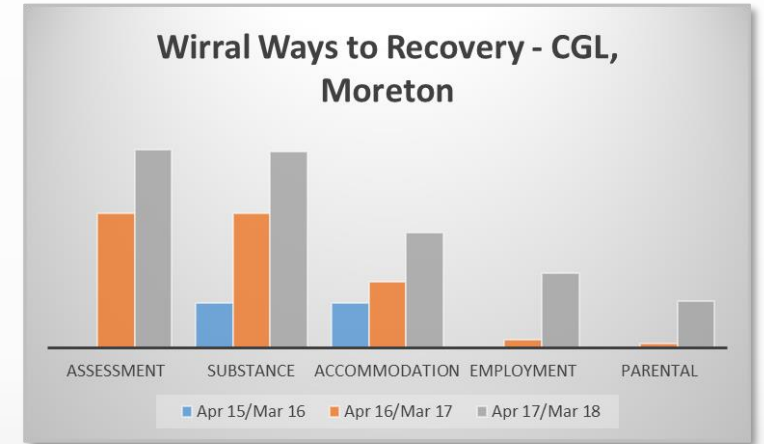
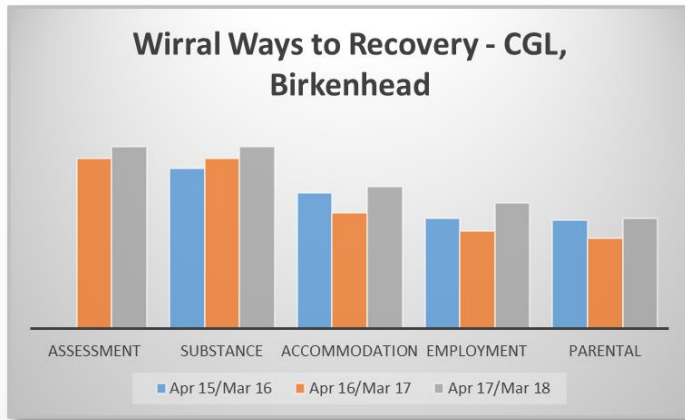
# Warrington – Pathways to Recovery, CGL



# Local Authority Area - Wirral

- Initial IMS meetings took place with Amy Molyneux, Data Analyst, Wirral Ways to Recovery, CGL in October 2016
- Delivered an overview of IMS as well as training to needle exchange staff across all Wirral locations
- Further introductions were made to other key contacts across all their Wirral locations
- Recently invited to attend needle exchange training sessions and given the opportunity to discuss the importance and relevance of collecting IMS data

# Wirral Ways to Recovery - CGL



# Thank you

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