



IMS Online is a complete web based solution for services to record activity not covered by the National Drug Treatment Monitoring System (NDTMS) dataset such as brief intervention, recovery support and syringe exchange provision. Developed by a specialist team within Liverpool John Moores University's Centre for Public Health, it complies with national recommended standards and provides a comprehensive suite of reports which agencies are able to use to monitor performances and activity and which can be accessed in aggregated form by local public health commissioners and other designated professionals.

Types of services currently using IMS:

### Needle and Syringe Programmes

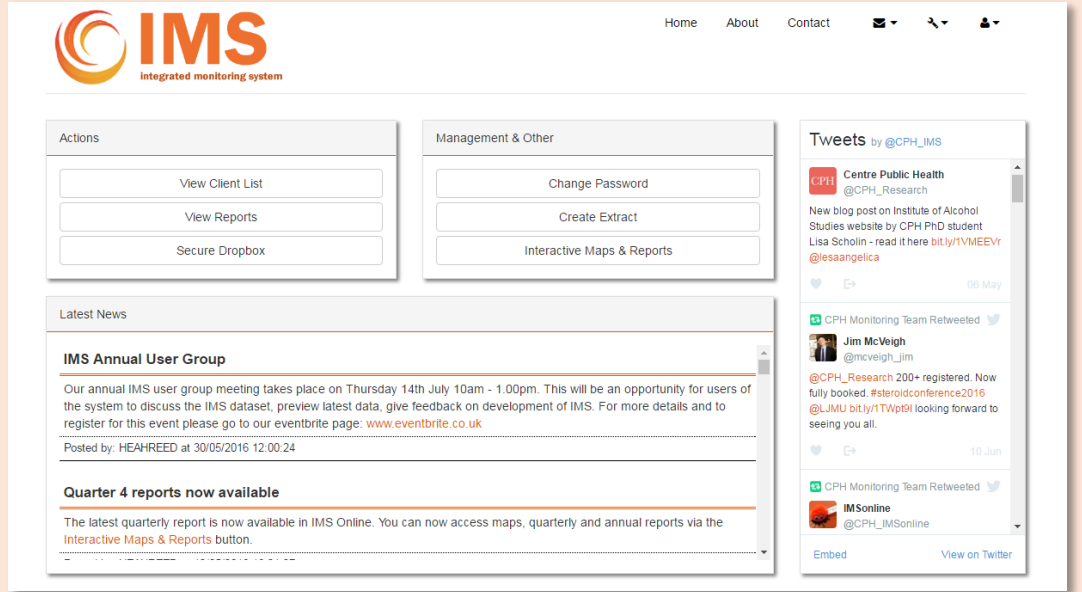
IMS Online provides a complete solution to syringe exchange services with an online web based tool for data capture which captures every information field as recommended by the 2014 NICE guidelines including demographics, equipment distributed and returned, wellbeing, outcomes and testing data. With a live visual representation of return rates over the last six months and the lifetime of the client's contact with your service, prompting for assessments after a specified period of time and a full suite of reports for any given time period – plus the ability to generate an individual client level report. IMS Online is already utilised in numerous syringe exchange services.

### Low Threshold Drug and Alcohol Services

IMS Online allows services who deliver low threshold brief interventions or extended brief interventions to service users to record their activity in a similar way to NDTMS but recording details of every intervention, along with demographic information, a TOP-like assessment form and wellbeing information based on the widely used WEMWBS scale. A full suite of reports is available for any given time period including activity, demographics and wellbeing reports – or you can generate an individual client level report with a summary of all information held on the client and any recent activity.

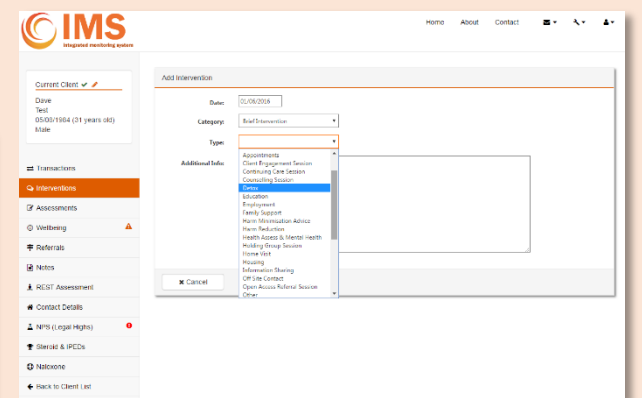
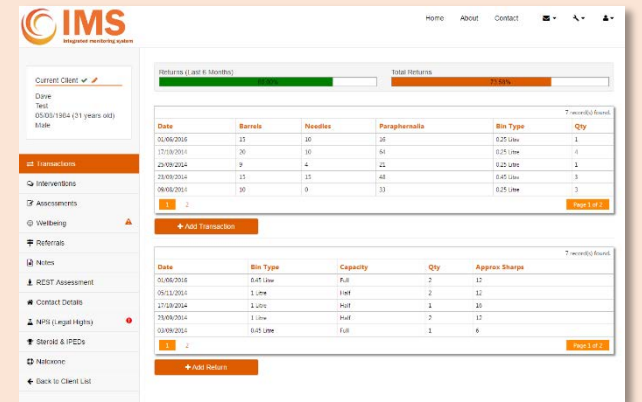
### Non-Specific Support Services

IMS has been utilised by services dealing with but not specialising in drug and alcohol use, allowing them to report on client groups potentially affected by drug and alcohol use while not exclusively so – services which offer things like housing support or family help. So long as the client's attributors (initials, date of birth and gender) are recorded along with the date of any intervention, the tool can be used to record all kinds of activity from different kinds of services.

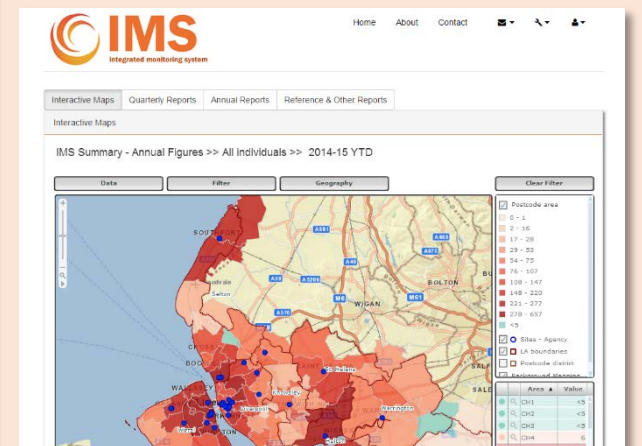


IMS Online is a new system on the market but there are already over 40 services using it offering a variety of different interventions including:

- Syringe exchange provision
- Homeless services
- Outreach services
- Support services
- Recovery support
- Client engagement activities
- Harm reduction
- Education, training and employment support



Agency: XXX0001 - Test Agency1	Date Range: 01/04/2014 to 13/01/2015				
<b>Clients By Gender</b>					
Male	Female				
12	4				
<b>Clients By Age Group</b>					
Under 18	18-24	25-34	35-44	45-59	60+
2	1	4	7	2	0
<b>Clients By Ethnicity</b>					
Ethnicity	Total				
Other Mixed	1				
Other White	2				
White British	12				
White Irish	1				
<b>Clients By Nationality</b>					
Nationality	Total				
Armenia	1				
Ireland	1				
United Kingdom	13				
United States	1				
<b>Transactions Summary</b>					
Total Transactions	Clients with Transactions				
43	9				
<b>Transactions By Month</b>					
Month	Year	Total Transactions			
June	2014	1			
July	2014	9			
August	2014	16			
September	2014	8			
October	2014	6			
November	2014	3			
<b>Returns Summary</b>					



**INTRODUCTION:**

Hello. This is the fourth quarterly report for the 2015-16 year and covers all activity for the whole financial year from 1st April 2015 – 31st March 2016. We are still missing data from some services as it's important this is entered onto IMS Online or your bespoke system as soon as possible so it can be included in the complete 2015-16 dataset which we're pulling together shortly for the 2015-16 annual report which will be published later this year.

We are currently promoting the completion of the "NPS/Club Drug" field of the IMS dataset. This can be found in the IMS Online system on its own tab, or for agencies using their own system we have paper forms available. Already agencies in Liverpool, Wirral, Warrington and St Helens have begun routinely asking these questions to all presenters to ascertain the types of substances being used in their areas. Please let us know if you'd like to know more about this piece of work.

Just a reminder that the 2014/15 annual report has now been finalised and published, detailing all IMS client activity recorded during 2014/15 across Cheshire and Merseyside, and cross matching activity recorded in IMS with client numbers from the National Drug Treatment Monitoring System (NDTMS) and the Drug Intervention Programme (DIP). The report is available online from the CPH website at <http://www.cph.ljmu.ac.uk/wp-content/uploads/2015/12/IMS-Annual-Report-2014-15.pdf> but please let us know if you require any printed copies.

IMS Online allows us to also record "Take home Naloxone kits" that are issued to clients. Further information on both these modules is available on our website: [www.cph.ljmu.ac.uk/imsdataset](http://www.cph.ljmu.ac.uk/imsdataset)

We will be holding our annual IMS User Group meeting over the summer, which is an opportunity for IMS users to discuss the system with other users and to hear about developments and future plans – details will be sent out shortly. Thanks as always for your commitment to IMS.

**ACTIVITY SUMMARY FOR: LIVERPOOL**

	3,121 (10,685)	2,589 (8,564)	532 (2,121)
Number of individuals who accessed non-structured interventions this quarter (and year to date).	All Individuals	Men	Women
	9,908 (46,865)	212 (1,786)	5,328 (20,655)
Number of separate activities that were accessed this quarter (and year to date).	Brief Interventions	Onward Referrals	Syringe Exchange Transactions
	203 (1,425)	*** (26)	774 (3,292)
	Wellbeing / Review	Health Screening	Syringe Exchange Returns

