



Life transformed.

WDP Preventing Deaths

New Beginnings

Cheshire West & Chester



Approach



- **Evidenced-based High-quality Services**
- **Extended Healthcare & Wellbeing focus**
- **Excellent Partnership Working**
- **Effective Governance, Review & Learning**

Evidenced-based High-quality services



Examples include;

- Strong NSP offer (onsite, pharmacies, by post, outreach).
- Strong Naloxone provision (onsite, pharmacies, through partners, outreach, **P2P coming- Redbridge piloted**).
- Good medication management & optimisation and innovation (regularly reviewed & monitored locally, Buvidal use, **Sixmo coming, research project into optimisation – Pr A.Winstock, SODA Project**).
- Rapid Detox & Rehab pathways and processes - community and residential.
- Excellent Therapeutic interventions (**Core Model review ongoing**), aligned with wider Recovery focussed interventions (e.g., ETE, housing, volunteering, etc).
- Assertive multi layered and multi disciplinary case management (e.g., new CWP MH MDT).
- Fast access with good reach into partner agencies/ provision – see Partnerships.
- **Growing Peer and Volunteer use and provision, including with Carers.**

Extended Healthcare & Wellbeing focus



Examples include;

- Full comprehensive health assessment review by clinician at admission and annually – for all clients.
- ECG (incidents of emergency admissions resulting from this), diabetes check & screening, COPD assessment, obesity screening & advice, smoking screening & cessation, MH screening (NICE approved tools), BBV opt out testing & treatments, vaccinations (HepB, Flu, etc) – ***planned to be extended to all client regardless of treatment type.***
- ***Primary Care Opiate Analgesic Dependence Project – coming.***
- Healthcare Pathways – see Partnerships.

Excellent Partnership Working



Examples include:

- Roles co-located in key stakeholder services, including; housing/ emergency, SC&H, Courts, **Probation coming**.
- Good in reach to key providers, including, schools/ youth centres, Prisons, Hospitals, etc.
- Onsite provision of partner services, for example; Liver clinic held onsite, housing partner delivering on site, **COPD clinics coming, Dentistry?**
- Enhanced Pathways from Hospitals– HALS shared care pathways, where outpatient appointment from the hospital are held on WDP site with WDP staff present.
- HepC elimination partnerships (e.g., Gilead, Hepc Trust, etc).
- Training – Internal, with Peer, Volunteers, staff, external with associated services (DWP, etc) and with priority stakeholders, Police, Housing, Primary Care, etc – covering drug/ alcohol knowledge, BI's, NSP/ Naloxone, HR, etc.

Effective Governance & Review



- Local
 - Structural, including; Team Meetings, MDT's (inc external provider where relevant), Daily briefings, SG meetings, Clinical Care Reviews, DR D stakeholder meetings, etc.
 - Responsive Review, including, CQC (asap brief), SBAR 48 hours, clinically focused, DOSU, 28 days (full case review), Incident management (as occurs, has Exec level oversight), Coroner engagement, etc.
 - Quality & Safety, including; good case file delivery and monitoring auditing, both centrally and locally – early pick up on risk issues, SG trackers, High Risk client profiling, flagging & monitoring.
- Organisational
 - Organisational weekly incident check-in (exec level – safety and risk focussed), monthly SCR (reviewing notable case from individual services – by organisational working group, Monthly Mortality Review (looking at data, themes and structural considerations), range of related forums (e.g., SG, TL, Medication, Clinical, etc).

Summary



We work to prevent deaths by;

Delivering evidenced based high quality service provision, with an extended Healthcare and Wellbeing focus, embedded with excellent Partnership Working and overseen by effective Governance, Review & learning application.

Within this we have number of new projects and developmental work coming through.